



Alliant Energy
219 West Water Street
Decorah, IA 52101-1727

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alliantenergy.com

June 4, 2021

Michelle Girolamo
City Clerk
City of Cresco
130 North Park Place
Cresco, Iowa 52101

Dear Michelle,

Our Alliant Energy crews are dedicated to providing the safe and reliable electrical service that powers our customers lives and livelihoods. Our ability to serve our customers and build stronger communities is aided by new technology and new initiatives that improve the resiliency and reliability of our system.

As we've discussed previously, we expect our new operations facility that will be located on the west side of Decorah to open in 2024. As we prepare for this new facility, the service technician in Cresco will no longer take his truck home in the evenings. This relocation of assets gives us more flexibility when we dispatch resources within the Decorah zone. We remain committed to our Cresco customers and don't believe this change on our part will affect service in your community.

With the installation of smart meters, we've been able to dramatically reduce our meter orders as this work can now be done remotely. These meters also make it easier to pinpoint the cause of an outage and allow us to direct our line crews directly to the scene. This is reducing response times and the length of outages.

I should also point out that our initiative to bury power lines and rebuilds will continue to increase the reliability of our service and reduce the need to have a responder in town. Planned future rebuild work & Life Extensions program in Cresco will help mitigate future outages. Bear in mind, this does not happen overnight, but it is part of our corporate strategy.

We thank the city and its citizens for the privilege of providing electric service to the community. Please contact me if you have any further questions.

Sincerely,