NOTICE AND CALL OF PUBLIC MEETING

GOVERNMENTAL BODY:

THE CITY COUNCIL OF CRESCO, IOWA

DATE OF MEETING:

OCTOBER 2, 2023

TIME AND PLACE OF MEETING:

5:30 P.M. CITY HALL, 130 N PARK PLACE

PUBLIC NOTICE IS HEREBY GIVEN THAT THE ABOVE MENTIONED GOVERNMENTAL BODY WILL MEET AT THE DATE, TIME AND PLACE SET OUT ABOVE. THE TENTATIVE AGENDA FOR SAID MEETING IS AS FOLLOWS:

ROLL CALL: CARMAN, BOUSKA, FORTUNE, McCONNELL, KRIENER

ACT ON THE CONSENT AGENDA: All items listed under the consent agenda will be enacted by one motion. There will be no separate discussion of these items unless a request is made prior to the time council votes on the motion.

- 1. Approval of the Agenda
- 2. Approval of the Claims
- 3. Approval of Minutes from September 18, 2023
- 4. Approval of Pay Request #3 for \$581,207.50 to Generation X Construction, LLC for the 7th Street West Reconstruction Project
- 5. Approval of Pay Request #3 for \$355,527.00 to Wicks Construction, Inc for the Downtown Crosswalk Project

STAFF REPORTS: There may be action taken on each of the items listed below.

- 1. Public Works
- 2. Police
- 3. Administration
- 4. Committee Updates

COMMENTS FROM AUDIENCE: (This portion of the agenda is for comments that are not related to one of the items listed on the agenda. Comments can only be received. No formal action by the Council can be taken. Those making public comments will be asked to state their name and address, and to speak from the podium.)

BUSINESS: There may be action taken on each of the items listed below.

- 1. Request for Sewer Adjustment for Water not Entering the Sanitary Sewer System from Karen Stapelkamp
- 2. Review Applications and Cresco Tourism Advisory Committee Recommendations and Award of Hotel/Motel Tax Grants
- 3. Resolution Approving the Street Finance Report
- 4. Resolution Authorizing the Mayor to Enter into an Information Technology Services Agreement Statement of Work with Solutions, Inc

ADJOURN:

THIS NOTICE IS GIVEN AT THE DIRECTION OF THE MAYOR PURSUANT TO CHAPTER 21, CODE OF IOWA AND THE LOCAL RULES OF SAID GOVERNMENTAL BODY. POSTED SEPTEMBER 29, 2023.

Mayor Brenno called the Cresco City Council meeting to order on September 18, 2023, at 5:30 pm. Council Members Carman, Bouska, Fortune, McConnell, and Kriener were present. No Council Members were absent.

Carman made the motion to approve the consent agenda which included approval of the: agenda; claims; minutes from September 6, 2023. Bouska seconded and it passed all ayes.

Public Works Director Widell reported: (a) 7th Street W Project is finishing up south of Hwy 9, working on storm sewer and concrete removal north of Hwy 9, and mail services will be coordinated for those houses affected; (b) Downtown Crosswalk Project should have the sidewalks fully open next week. They have started the crosswalks and it will be broken into three sections with each part closed for approximately four days. The first portion is 2nd Ave W and North & South Park Pl, then N Elm from 1st Ave to 2nd Ave starting on September 25th, and the third section is N Elm from 2nd Ave to 3rd Ave starting October 2nd; (c) Water Tower Project is almost complete and they plan to be done by September 30th which is ahead of schedule; (d) Water Department will be flushing fire hydrants October 4-6th if the water tower is functioning. Kriener asked about the sidewalk east of Fareway and Widell explained he has been in contact with Fareway since it is privately owned. Questions were also asked about nuisance properties and furniture being left out. Council would like to discuss in more detail at the October 2nd meeting.

Chief Ruroden reported on August calls. Traffic, accident, domestic disturbance, and suspicious person/vehicle calls were all up. There were 14 charges and warrants filed. Several large cases will be going to court soon.

Deputy Clerk Hill reported: (a) busy with year-end reports and trainings; (b) last day to file nomination papers for the city election is September 21st by 5 pm at the Howard County Auditor's Office; (c) the DNR is requiring all cities to perform a lead service line inventory to be done. Forms will be mailed to all customers with the next utility bill. All properties will need to fill it out and return them as soon as possible. The Water Department may need to inspect the service lines for properties not submitting their form.

Fortune reported that a group from CCT, Theatre Commission and Friends of the Theatre met and discussed fundraising options for the proposed scene shop. The architect will provide ideas for visualization to see what the building will look like and how it will tie to the existing building.

Mayor Brenno asked for comments from the audience and there were none.

Elizabeth Thyer from Gardiner & Company presented the Auditor's Report for fiscal year ending June 30, 2023. They issued an unmodified opinion which means they believe the financial statements are fairly presented based on tests and samples.

Jerry O'Donnell presented the insurance renewal package. He presented an option with a 9% increase on the building insured value for \$222,544 total premium cost and option two with 100% replacement cost for a total premium of \$246,490. The workers compensation premium decreased this year while the other categories in the package increased. The overall increase will be 16% over last year for option two. Council felt that due to the increase in supplies and building values, that the coverage should be closer to the amount to replace the buildings. Prior to next year's renewal, Council would like to review the liability limits. Bouska made the motion to approve the insurance renewal package for option two for \$246,490. McConnell seconded and it passed all ayes.

Bouska made the motion to approve the resolution authorizing the Mayor to enter into a Facilities Use Agreement with Northeast Iowa Area Agency on Aging. Fortune seconded and it passed all ayes.

McConnell made the motion to approve a resolution approving Change Order No. 1 for the 7th Street West Reconstruction Project. A change order was necessary to modify the pond excavation limits and pond outlet structure. There is no additional cost for this change order. Kriener seconded and it passed all ayes.

Bouska made the motion to approve a resolution authorizing the Mayor and City Clerk to enter into an amended Professional Services Agreement with Dixon Engineering for the 500,000 Gallon Water Tower Rehabilitation Project for antenna installation services for \$2,850. Carman seconded and it passed all ayes.

Carman made the motion to approve a resolution approving Change Order No. 1 for the 500,000 Gallon Water Tower Rehabilitation Project to replace aviation lights with a double LED fixture for \$3,000. Bouska seconded and it passed all ayes.

McConnell made the motion to approve the resolution accepting the Annual Urban Renewal Report of the City of Cresco, Iowa for the fiscal year 2022-2023 and directing the City Clerk to file the report with the State of Iowa Department of Management. Carman seconded and it passed all ayes.

Bouska made the motion to approve Class C Retail Alcohol License (LC) with outdoor service to Pub No. 7 LLC pending proof of Dramshop Insurance. Kriener seconded and it passed all ayes.

Carman made the motion to approve the recommendation of the Library Board of Trustees to appoint Tamra Foster for a term expiring 6/30/24 to replace Cindy Kath. Bouska seconded and it passed all ayes.

Carman moved to adjourn at 6:11 pm. Kriener seconded and it passed all ayes. The next regular Cresco City Council meeting will be October 2, 2023, at 5:30 pm at Cresco City Hall.

Mayor David J. Brenno	City Clerk Michelle Elton

Following is a list of claims: approved for payment: PAYROLL CHECKS					
ACCESS SYSTEMS Copier 454.15 NEENAH FOL Supp 3.444.65 AFIAC Ins 56.75 NE IA Motors Sivec 45.58 ALLIANT Elect 1.661.67 O'DONNELL Ins 246.490.00 ANDERSON, WILMARTH Attny 216.00 O'HENRY'S Uniform 66.4.5 BAKERATAYLOR Books 1.121.20 PARR PUBLIC Equip 1.409.50 BENTZ KIM Reimbu 16.99 RELIANCE Ins 168.00 BC/BS Ins 41.216.76 RS TECH Sive 500.00 CAPITAL SAN Supp 215.66 RUPPERT Supp 66.94 CARDMEMBER Supp 1.585.95 SCHUMACH Sive 171.26 CARRICO AQUATIC Chems 307.57 SECRETARY (Notary 30.00 CITY LAUNDERING Sive 77.17 SPAHN&RO'S Supp 239.86 CITY OF CRESCO Ins 4.658.60 STATE HYGIE Analys 325.00 CITY OF CRESCO Progr 80.00 STOREY KEN Supp 62.41 CITY OF CRESCO Util 40.10 TREASURER, Taxes 7.754.76 CPU Sive 315.97 VERIZON Wireless 383.01 CBS Sive 716.00 VISA Supp 3.871.24 CR FIRE SAFETY Sive 244.85 WHIS Engr 56,839.21 CR TPD Ads 85.00 WINDSTREAM Phone (93.67) CR WILDLIFE CLUB Tourism 3.000.00 CROELL Concrete 839.50 CROELL CONCRETE STATION BUILDING 72.41 DIXON ENGR Engr 24,775.00 HOTEL/MOTELTAX 3.000.00 FAREWAY Conces 74.78 EV CHARGING STATION 46.75 FORTE Fees 298.50 NUISANCE HOUSE 48.00 GALLS Equip 1.051.92 FIRE STATION BUILDING 72.41 DIXON ENGR ENGRET SAVE SAVE SAVE SAVE SAVE SAVE SAVE SAVE	Following is a list of clai	ms approved	for payment:	MIDWEST RA Srvc	320.00
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77,701.00	MARTIN GARDNER	Srvc	1,486.46	Total Expenditures	597,781.66
MEDIACOM Phone 329.97 Revenue 9/7 - 9/18/23 452,320.13	MEDIACOM	Phone	329.97	Revenue 9/7 - 9/18/23	452,320.13
MID-AMERICAN RSCH Chems 151.79	MID-AMERICAN RSCH	Chems	151.79		

2905 South Broadway Rochester, MN 55904-5515 Phone: 507.288.3923 Email: rochester@whks.com Website: www.whks.com



September 29, 2023

Ms. Michelle Elton City Clerk City of Cresco 130 North Park Place Cresco, IA 52136

RE: Cresco, IA

7th Street Reconstruction Pay Request No. 3

Dear Michelle:

Enclosed is Pay Request No. 3 for work on the above referenced project. We recommend payment in the amount of \$581,207.50 to:

Generation X Construction, LLC P.O. Box 490 Rushford, MN 55971

Please contact me if you have any questions.

Sincerely,

WHKS & CO.

Scott Huneke, P.E.

Enclosure

cc: Ryan Oian, Generation X Construction, w/ enclosure

Blake Stiller, WHKS (file)



PARTIAL PAYMENT ESTIMATE

FOR CONSTRUCTION WORK COMPLETED

Project:

7th Street Reconstruction

Project No.: Location:

9215.01

Cresco, IA Generation X Construction, LLC

Bid Price: \$3,401,312.00

Date: Sep. 29, 2023

Estimate #:

3 58%

ocation: Contractor:	Generation X Construction, LLC						Estimate #: % Complete:	3 58%
701111 a 0 10 1 1	Constation / Constation, 220						70 Complete.	0070
Item		Contract		Unit	Quantity Completed Previous	Quantity Completed This	Quantity Completed	
No.	Description	Quantity	Unit	Price	Estimates	Estimate	to Date	Total
1	Mobilization	1	L.S.	\$195,000.00	1	-	1	\$195,000.00
2	Remove HMA Pavement	1450	S.Y.	\$7.00	856	81	937	\$6,559.00
3	Remove Concrete Pavement	9625	S.Y.	\$10.00	829	7,990	8,819	\$88,190.00
4	Remove Concrete Driveway Pavement	1400	S.Y.	\$10.00	267	-	267	\$2,670.00
5	Remove Concrete Walk	50	S.Y.	\$8.00	-	-	-	\$0.00
6	Remove Watermain	2600	L.F.	\$3.00	66	1,089	1,155	\$3,465.0
7	Remove Sanitary Sewer Pipe	1140	L.F.	\$3.00	102	688	790	\$2,370.0
8	Remove Storm Sewer Pipe	860	L.F.	\$10.00	169	-	169	\$1,690.0
9	Remove Structure (Sanitary)	5	Each	\$500.00	2	3	5	\$2,500.0
10	Remove Structure (Storm)	9	Each	\$500.00	1	2	3	\$1,500.0
11	Remove Gate Valve & Box	17	Each	\$400.00	5	3	8	\$3,200.0
12	Remove Hydrant	5	Each	\$500.00	2	1	3	\$1,500.0
13	Salvage & Reinstall Sign	13	Each	\$200.00		_		\$0.0
14	Salvage & Reinstall Mailbox	15	Each	\$50.00	_	_		\$0.0
15	Salvage & Reinstall Bench	2	Each	\$350.00		-	-	\$0.0
16	Clearing & Grubbing	6	Tree	\$1,500.00	_	_	_	\$0.0
17	Class 10 Excavation (P)	4100	C.Y.	\$10.00		500	500	\$5,000.0
18	Class 12 Excavation	200	C.Y.	\$15.00	_	218	218	\$3,270.0
19	Storm Sewer Cleaning	1760	L.F.	\$3.00	-	_		\$0.0
20	Storm Sewer Televising	2600	L.F.	\$2.00	_	850	850	\$1,700.0
21	Storm Sewer Sediment Excavation	65	C.Y.	\$20.00	-	_	-	\$0.0
22	Topsoil Borrow (LV)	550	C.Y.	\$20.00	-	_		\$0.0
23	Highway Backfill Material	500	C.Y.	\$35.00	500	_	500	\$17,500.0
24	Subgrade Correction	1500	C.Y.	\$30.00	-	-	-	\$0.0
25	10" Modified Subbase (P)	3000	C.Y.	\$35.00	415	-	415	\$14,525.0
26	Aggregate for Pipe Foundation	300	C.Y.	\$25.00	-	_	_	\$0.0
27	Aggregate Surfacing	1300	S.Y.	\$15.00	416	_	416	\$6,240.0
28	4" HMA Pavement	375	Ton	\$175.00		255.12	255.12	\$44,646.0
29	6" Concrete Driveway Pavement	1250	S.Y.	\$85.00	_	198	198	\$16,830.0
30	6" PCC Pavement w/ Integral Curb (P)	7900	S.Y.	\$60.00	-	-	-	\$0.0
31	12" PCC Pavement w/ Integral Curb (P)	820	S.Y.	\$145.00		814	814	\$118,030.0
32	4" Concrete Walk	20	S.Y.	\$85.00	-	-	_	\$0.0
33	6" Concrete Walk	675	S.Y.	\$95.00	-	-		\$0.0
34	Detectable Warnings	64	S.F.	\$68.00	-	-	-	\$0.0
35	Exploratory Excavation	15	Hours	\$350.00	_	-	_	\$0.0
36	Hydrant	5	Each	\$5,650.00	1	2	3	\$16,950.0
37	6-Inch Gate Valve & Box	5	Each	\$1,900.00		2	3	\$5,700.0
38	8-Inch Gate Valve & Box	14	Each	\$2,200.00		3	6	\$13,200.0
39	10-Inch Gate Valve & Box	1	Each	\$2,850.00		_	_	\$0.0
40	6-Inch Watermain	60	L.F.	\$60.00		59	71	\$4,260.0
41	8-Inch Watermain	2270	L.F.	\$65.00	40	1,055	1,095	\$71,175.0
42	10-Inch Watermain	120	L.F.	\$80.00				\$0.0
43	Salvage & Reinstall 8" HDPE Watermain	80	L.F.	\$80.00	80		80	\$6,400.0
44	F & I Watermain Fittings	2500	lbs	\$18.00		600	1,223	\$22,014.0
45	Watermain Drop	1	Each	\$5,000.00		-	1	\$5,000.0
46	Connect to Existing Watermain	11	Each	\$1,000.00		1	4	\$4,000.0
47	1" Water Service	13	Each	\$2,250.00		7	7	\$15,750.0
				, , , , , , , , , , ,		<u> </u>		



PARTIAL PAYMENT ESTIMATE

FOR CONSTRUCTION WORK COMPLETED

Project:

7th Street Reconstruction

Project No.: 92 Location: Cr

9215.01 Cresco, IA

Contractor:

Generation X Construction, LLC

Bid Price: \$3,401,312.00

Date: Sep. 29, 2023

ep. 29, 202 3

Estimate #: % Complete:

58%

Item	Description	Contract	Unit	Unit Price	Quantity Completed Previous Estimates	Quantity Completed This Estimate	Quantity Completed to Date	Total
48	Gate Valve Box - Top Section	2	Each	\$450.00	-	-	_	\$0.00
49	Temporary Water System	1	L.S.	\$10,000.00	_	0.5	0.5	\$5,000.00
50	4" Insulation	14	S.Y.	\$50.00	3.5	3.5	7.0	\$350.00
51	48-Inch Storm Manhole	4	Each	\$3,500.00	-	1	1	\$3,500.00
52	60-Inch Storm Manhole	5	Each	\$4,250.00	1	2	3	\$12,750.00
53	72-Inch Storm Manhole	5	Each	\$5,500.00	3	1	4	\$22,000.00
54	84-Inch Storm Manhole	3	Each	\$28,500.00	3	-	3	\$85,500.00
55	18-Inch Storm Sewer Apron	2	Each	\$1,000.00		2	2	\$2,000.00
56	36-Inch Storm Sewer Apron	1	Each	\$4,250.00	1	1	2	\$8,500.00
57	42-Inch Storm Sewer Apron	1	Each	\$5,500.00	1	1	2	\$11,000.00
58	Single Grate Intake	13	Each	\$1,000.00		1	1	\$1,000.00
59	Double Grate Intake	4	Each	\$1,000.00		1	1	\$1,000.00
60	6-Inch Clean Out W/ Valve Cover	1	Each	\$425.00	_	_	<u>'</u>	\$0.00
61	6-Inch PVC Subdrain	34	L.F.	\$40.00			-	\$0.00
62	48" x 18" HDPE/PP Tee	1	Each	\$2,750.00			<u>-</u> }	\$0.00
63	42-Inch HDPE/PP Storm Sewer	1675	L.F.	\$135.00	1,680		1,680	\$226,800.00
64	15-Inch Storm Sewer	292	L.F.	\$40.00	24	24	48	\$1.920.00
65	18-Inch RCP Storm Sewer	56	L.F.	\$55.00		56	56	\$3,080.00
66	18-Inch Storm Sewer	686	L.F.	\$55.00		43	43	\$2,365.00
67	24-Inch Storm Sewer	34	L.F.	\$60.00		34	34	\$2,040.00
68	36-Inch RCP Storm Sewer	82	L.F.	\$140.00	95	J- 1	95	\$13,300.00
69	36-Inch Storm Sewer	782	L.F.	\$140.00	40	494	534	\$61,410.00
70	42-Inch RCP Storm Sewer	154	L.F.	\$210.00	171	494	171	\$35,910.00
71	42-Inch Storm Sewer		L.F.	\$175.00	- 1/1	310	310	\$55,910.00
72	Connect to Existing Storm Sewer	3	Each	\$1,500.00	4	310	4	\$6,000.00
73	Furnish and Adjust Casting	1	Each	\$1,000.00			4	
73 74	Rotate Structure Top Slab	1	Each	\$850.00	-	-	-	\$0.00 \$0.00
75 75	48-Inch Sanitary Manhole	4	Each	\$5,000.00	2	2		
75 76	8" x 4" Wye	4	Each			7	7	\$20,000.00
77	8" x 6" Wye	4	Each	\$500.00 \$600.00		1	1	\$3,500.00
		90			-	312		\$600.00
78 79	4" PVC Sanitary Service 6" PVC Sanitary Service	90	L.F. L.F.	\$55.00 \$65.00	-		312	\$17,160.00
					- 07	18	18	\$1,170.00
80	8" PVC Sanitary Sewer	1035	L.F.	\$60.00	87	781	868	\$52,080.00
81	Connect to Existing Sanitary Sewer	4	Each	\$1,200.00	2		2	\$2,400.00
82	Storm Drain Inlet Protection	24	Each	\$250.00 \$750.00	4	-	4	\$1,000.00
83	Temporary Rock Construction Entrance		L.S.			-		\$0.00
84	Turf Restoration - Temporary Seed	9950	S.Y.	\$1.00	-	-		\$0.00
85	Turf Restoration - Lawn Type		S.Y.	\$1.00	-	-	-	\$0.00
86	EC Blanket	750	S.Y.	\$2.50	-		-	\$0.00
87	Traffic Control	1	L.S.	\$8,500.00	0.75	0.20	0.95	\$8,075.00
88	Detour Signage	1	L.S.	\$14,000.00	1	-	1	\$14,000.00
89	Dust Control - Water		Mgal	\$25.00		-	-	\$0.00
90	Dust Control - Product		S.Y.	\$0.20	-	-	-	\$0.00
91	Seal Sinkhole		Each	\$20,000.00	-	-	-	\$0.00
92	Clearing & Grubbing	1.2	Acres	\$5,000.00	1.0	0.2	1.2	\$6,000.00
93	Remove Storm Sewer Pipe - Pond	85	L.F.	\$50.00	-	85	85.0	\$4,250.00
94	Pond Excavation	37600	C.Y.	\$12.00	30,000	4,000	34,000.0	\$408,000.00



PARTIAL PAYMENT ESTIMATE

FOR CONSTRUCTION WORK COMPLETED

Project:

7th Street Reconstruction

Project No.: 9215.01

Location: Contractor: Cresco, IA

Generation X Construction, LLC

Bid Price: \$3,401,312.00

Date: Sep. 29, 2023

Estimate #: % Complete:

3 58%

Item		Contract		Unit	Quantity Completed Previous	Quantity Completed This	Quantity Completed	
No.	Description	Quantity	Unit	Price	Estimates	Estimate	to Date	Total
95	Clean Course Sand	1300	C.Y.	\$22.00	-	-	_	\$0.00
96	Aggregate Road 8"	825	C.Y.	\$35.00	-	-	-	\$0.00
97	72" Outlet Control Structure and Trash Guard	1	L.S.	\$25,000.00		-	-	\$0.00
98	6" PVC Cleanout	15	Each	\$450.00	-	-	-	\$0.00
99	6" PVC Subdrain	17	L.F.	\$50.00	-	-	- [\$0.00
100	8" PVC Subdrain	60	L.F.	\$55.00	_	-	-	\$0.00
101	6" Perforated PVC Subdrain	1460	L.F.	\$35.00	-	-	-	\$0.00
102	8" Perforated PVC Subdrain	80	L.F.	\$45.00	-	-	-	\$0.0
103	6' Chain Link Fence W/ Privacy Slats	360	L.F.	\$65.00	_	-	-	\$0.00
104	Class D Revetment	160	C.Y.	\$50.00	-	120	120	\$6,000.00
105	Erosion Stone	5	C.Y.	\$45.00	-	-	-	\$0.00
106	Filtration Topsoil	440	C.Y.	\$25.00	-	-	-	\$0.00
107	Turf Restoration - Pond & Ditch	8	Acres	\$3,000.00		-	-	\$0.00
108	Turf Restoration - Cover Crop	6	Acres	\$2,250.00		_	_	\$0.0
109	Silt Fence	1000	L.F.	\$2.00	-	10	10	\$20.0
110	Silt Fence Ditch Check	2	Each	\$100.00	-	-	-	\$0.00
111	Filter Sock	6	Each	\$100.00	-	-	-	\$0.0
112	EC Blanket - Pond	3160	S.Y.	\$3.00	_	-	-	\$0.0
113	Turf Reinforcement Mat Type 4	2220	S.Y.	\$17.00	-	-	-	\$0.00
114	Inlet Protection - Pond Outlet	1	Each	\$250.00	1	-	1	\$250.00
		MATERI	ALS ON	HAND				
County	Manholes & RC Pipe	1	L.S.	\$109,482.41	0.52	(0.22)	0.30	\$32,844.72
Core & Main	Plastic Pipe, Watermain Fittings, Hydrants	1	L.S.	\$299,549.77	0.74	(0.28)	0.46	\$137,792.89

Total Work Completed \$1,975,651.61

Materials on Hand Reduction

\$34,127.52

Less 5% Retainage

\$98,782.58

- Less Previous Payments

\$1,261,534.01

Net Payment this Estimate

\$581,207.50

2905 South Broadway Rochester, MN 55904-5515 Phone: 507.288.3923 Email: rochester@whks.com Website: www.whks.com



September 29, 2023

Ms. Michelle Elton City Clerk City of Cresco 130 North Park Place Cresco, IA 52136

RE: Cresco, IA

Downtown Crosswalk Reconstruction

Pay Request No. 3

Dear Michelle:

Enclosed is Pay Request No. 3 for work on the above referenced project. We recommend payment in the amount of \$355,527.00 to:

Wicks Construction, Inc. 2201 Hwy 9 Decorah, IA 52101

Please contact me if you have any questions.

Sincerely,

WHKS & CO.

Scott Huneke, P.E.

SH/BS

Enclosure

cc: Gavin Wicks, Wicks Construction

Blake Stiller, WHKS (file)



PARTIAL PAYMENT ESTIMATE

FOR CONSTRUCTION WORK COMPLETED

Project:

Downtown Crosswalk Reconstruction

Project No.: 8933.01

Location: Cresco, IA

Contractor: Wicks Construction, Inc

engineers + planners + land surveyors

Bid Price: \$1,152,623.36

Date: Sep. 29, 2023

Estimate #: % Complete:

3 83%

1 MOBILIZATION	it dotor.	VVICES CONSTITUCTION, INC						76 Complete.	0070
1 MOBILIZATION			ł			Completed Previous	Completed This	Completed	_ , .
REMOVE CONCRETE PAVEMENT							Estimate		Total
3 REMOVE CONCRETE WALK 2915 SY \$15.90 2.490 312 2.802 \$44.4 4 REMOVE BITUMINOUS PAVEMENT 15 SY \$23.00 10 7 7 7 5.5 15 REMOVE CONCRETE CURB & GUTTER 2150 LF \$6.12 1,819 267 2,986 \$12.5 6 REMOVE CONCRETE CURB & GUTTER 2150 LF \$8.6.12 1,819 267 2,986 \$12.5 6 REMOVE CONCRETE CURB & GUTTER 2150 LF \$8.6.12 1,819 267 2,986 \$12.5 6 REMOVE CAST VALVE BOX 4 EACH \$250.00 2 - 2 2 5.2 5.8 5.1 2 5.8							-		\$65,000
REMOVE DIVININOUS PAVEMENT									\$10,059
5 REMOVE GONCRETE CURB & GUTTER 2150 I.F. \$8.12 1,819 267 2,086 \$12,6 6 REMOVE GAS VALVE BOX 4 EACH \$250,00 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -						2,490			\$44,551
6 REMOVE WATER CURB STOP BOX 36 EACH \$300.00 30 1 31 31 8 REMOVE CATCH BASIN 8 EACH \$390.00 30 1 31 3 7 \$6. 9 REMOVE CATCH BASIN 8 EACH \$895.00 4 3 7 \$6. 10 ADJUST FRAME & RING CASTING 6 EACH \$865.00 3 1 4 \$1. 11 ADJUST GATE VALVE 1 EACH \$260.00 3 1 4 \$1. 12 RELOCATE JUST VALVE 1 EACH \$350.00 - - - - 12 RELOCATE JUST VALVE 1 EACH \$350.00 -									\$391
REMOVE WATER CURB STOP BOX 36 EACH \$300.00 30 1 31 \$9;	****						267		\$12,766
REMOVE CATCH BASIN							-		\$500
9 REMOVE PALEMENT STRIPE 60 EACH \$85.00 						30			\$9,300
ADJUST FRAME & RING CASTING				decimal and the second second		4	3	7	\$6,247
11 ADJUST GATE VALVE						-		-	\$0
12 RELOCATE LIGHT-POLE		ADJUST FRAME & RING CASTING	6	EACH		3	1	4	\$1,040
13 RELOCATE BENCH		ADJUST GATE VALVE	1	EACH		-	_	-	\$0
14	12	RELOCATE LIGHT POLE	4	EACH	\$6,518.00	-	-	_	\$0
15	13	RELOCATE BENCH	6	EACH	\$350.00	m	_	-	\$0
16	14	SALVAGE MAIL BOX BAY	2	EACH	\$350.00	1	-	1	\$350
17	15	SALVAGE BIKE RACK TO CITY	3	EACH	\$110.00	1	-	1	\$110
18	16	SALVAGE SIGN	24	EACH	\$50.00	19	3	22	\$1,100
19	17	SALVAGE WATER FOUNTAIN	1	EACH	\$380.00	1	-	1	\$380
20	18	SALVAGE TREE GRATE	6	EACH	\$110.00	6	-	6	\$660
21 6"CONCRETE CURB AND GUTTER W/SILL 1800 LF \$70.00 872 604 1,476 \$103,7 22 4"CONCRETE WALK 2680 SY \$125.00 1,160 1,253 2,413 \$301,1 23 6"CONCRETE WALK 400 SY \$135.00 266 169 435 \$58,2 24 DETECTABLE WARNINGS 395 SF \$60.00 128 130 258 \$15,2 25 CONCRETE V-CURB 100 LF \$75.00 4 111 115 \$8,1 26 F. & I SINGLE GRATE INTAKE 6 EACH \$3,313.00 3 2 5 \$16,6 27 F. & I DOUBLE GRATE INTAKE 2 EACH \$5,351.13 1 1 2 \$10,0 28 CONNECT TO EXISTING STORM SEWER 8 EACH \$885.00 4 3 7 \$6,0 29 F. & I WATER CURB STOP BOX 36 EACH \$1,280.00 30 1 31 \$39,0 30 F. & I WATER CURB STOP BOX COVER 36 EACH \$2,5	19	CONCRETE PAVEMENT (IN-KIND DEPTH)			\$150.00	178	356	534	\$80,100
22 4"CONCRETE WALK 2680 SY \$125.00 1,160 1,253 2,413 \$301,1 23 6"CONCRETE WALK 400 SY \$135.00 266 169 435 \$58,1 24 DETECTABLE WARNINGS 395 SF \$60.00 128 130 258 \$15,2 25 CONCRETE V-CURB 100 LF \$75.00 4 111 115 \$8,1 26 F & ISINGLE GRATE INTAKE 6 EACH \$3,313.00 3 2 5 \$16,2 27 F & I DOUBLE GRATE INTAKE 2 EACH \$5,351.13 1 1 2 \$10,2 28 CONNECT TO EXISTING STORM SEWER 8 EACH \$885.00 4 3 7 \$6,2 29 F & I WATER CURB STOP BOX 36 EACH \$1,280.00 30 1 31 \$39,1 30 F & I WATER CURB STOP BOX COVER 36 EACH \$1,280.00 30 1 31 \$39,1 31 INSTALL SALVAGED MATER FOUNTAIN 1 EACH \$1,280.00	20	4" CONCRETE CURB AND GUTTER W/SILL	370	LF	\$70.00	511	30	541	\$37,870
23 6"CONCRETE WALK 400 SY \$135.00 266 169 435 \$58. 24 DETECTABLE WARNINGS 395 SF \$60.00 128 130 258 \$15, 25 CONCRETE V-CURB 100 LF \$75.00 4 111 115 \$8, 26 F & I SINGLE GRATE INTAKE 6 EACH \$3,313.00 3 2 5 \$16, 27 F & I DOUBLE GRATE INTAKE 2 EACH \$5,351.13 1 1 2 \$10, 28 CONNECT TO EXISTING STORM SEWER 8 EACH \$885.00 4 3 7 \$6, 29 F & I WATER CURB STOP BOX 36 EACH \$1,280.00 30 1 31 \$39, 30 F & I WATER CURB STOP BOX COVER 36 EACH \$250.00 13 18 31 \$7, 31 INSTALL SALVAGED MATER FOUNTAIN 1 EACH \$1,000.00 - - - -	21	6" CONCRETE CURB AND GUTTER W/SILL	1800	LF	\$70.00	872	604	1,476	\$103,320
DETECTABLE WARNINGS	22	4" CONCRETE WALK	2680	SY	\$125.00	1,160	1,253	2,413	\$301,625
25 CONCRETE V-CURB 100 LF \$75.00 4 111 115 \$8,0 26 F & I SINGLE GRATE INTAKE 6 EACH \$3,313.00 3 2 5 \$16,1 27 F & I DOUBLE GRATE INTAKE 2 EACH \$5,351.13 1 1 2 \$10,2 28 CONNECT TO EXISTING STORM SEWER 8 EACH \$885.00 4 3 7 \$6,2 29 F & I WATER CURB STOP BOX 36 EACH \$1,280.00 30 1 31 \$39,1 30 F & I WATER CURB STOP BOX COVER 36 EACH \$1,280.00 30 1 31 \$39,1 31 INSTALL SALVAGED WATER FOUNTAIN 1 EACH \$1,280.00 3 1 31 \$39,1 32 INSTALL SALVAGED WATER FOUNTAIN 1 EACH \$1,392.00 - - - - 33 MODIFY AWNING POST 4 EACH \$1,000.00 - - - - - 34 INSTALL SALVAGED TREE GRATE 6 EACH	23	6" CONCRETE WALK	400	SY	\$135.00	266	169	435	\$58,725
26 F & I SINGLE GRATE INTAKE 6 EACH \$3,313.00 3 2 5 \$16,6 27 F & I DOUBLE GRATE INTAKE 2 EACH \$5,351.13 1 1 2 \$10,7 28 CONNECT TO EXISTING STORM SEWER 8 EACH \$885.00 4 3 7 \$6,6 29 F & I WATER CURB STOP BOX 36 EACH \$1,280.00 30 1 31 \$39,1 30 F & I WATER CURB STOP BOX COVER 36 EACH \$1,280.00 30 1 31 \$39,1 31 INSTALL SALVAGED WATER FOUNTAIN 1 EACH \$1,392.00 - <td>24</td> <td>DETECTABLE WARNINGS</td> <td>395</td> <td>SF</td> <td>\$60.00</td> <td>128</td> <td>130</td> <td>258</td> <td>\$15,480</td>	24	DETECTABLE WARNINGS	395	SF	\$60.00	128	130	258	\$15,480
27 F & I DOUBLE GRATE INTAKE 2 EACH \$5,351.13 1 1 2 \$10,00000000000000000000000000000000000	25	CONCRETE V-CURB	100	LF	\$75.00	4	111	115	\$8,625
28 CONNECT TO EXISTING STORM SEWER 8 EACH \$885.00 4 3 7 \$6, 29 F & I WATER CURB STOP BOX 36 EACH \$1,280.00 30 1 31 \$39,1 30 F & I WATER CURB STOP BOX COVER 36 EACH \$250.00 13 18 31 \$7,3 31 INSTALL SALVAGED WATER FOUNTAIN 1 EACH \$1,392.00 - <t< td=""><td>26</td><td>F & I SINGLE GRATE INTAKE</td><td>6</td><td>EACH</td><td>\$3,313.00</td><td>3</td><td>2</td><td>5</td><td>\$16,565</td></t<>	26	F & I SINGLE GRATE INTAKE	6	EACH	\$3,313.00	3	2	5	\$16,565
29 F & I WATER CURB STOP BOX 36 EACH \$1,280.00 30 1 31 \$39,9 30 F & I WATER CURB STOP BOX COVER 36 EACH \$250.00 13 18 31 \$7,3 31 INSTALL SALVAGED WATER FOUNTAIN 1 EACH \$1,392.00 - <td>27</td> <td>F & I DOUBLE GRATE INTAKE</td> <td>2</td> <td>EACH</td> <td>\$5,351.13</td> <td>1</td> <td>1</td> <td>2</td> <td>\$10,702</td>	27	F & I DOUBLE GRATE INTAKE	2	EACH	\$5,351.13	1	1	2	\$10,702
30 F & I WATER CURB STOP BOX COVER 36 EACH \$250.00 13 18 31 \$7, \$1 INSTALL SALVAGED WATER FOUNTAIN 1 EACH \$1,392.00 - - - - -	28	CONNECT TO EXISTING STORM SEWER	8	EACH	\$885.00	4	3	7	\$6,19
31 INSTALL SALVAGED WATER FOUNTAIN 1 EACH \$1,392.00 - - - - 32 INSTALL SALVAGED MAIL BOX BAY 2 EACH \$550.00 - - - - 33 MODIFY AWNING POST 4 EACH \$1,000.00 - - - - 34 INSTALL SALVAGED TREE GRATE 6 EACH \$220.00 3 - 3 \$5 35 F & I RAISED STATUE/PLANTER BED 45 SY \$150.00 3 36 39 \$5,6 36 F & I FLUSH STATUE/PLANTER BED 35 SY \$135.00 15 17 32 \$4,3 37 INSTALL SALVAGED SIGN 24 EACH \$86.00 - 4 4 4 \$1 38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 - - - - 39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$1 40 EPOXY CROSSWALK PAINT WHITE 2080 SF \$23.00 - - - - 41 4" EPOXY PAVEMENT STRIPE WHITE 750 LF \$23.00 - - - - 42 WHITE (HANDICAP LOADING ZONE) 4 EACH \$1,800.00 0.95 - 0.95 \$28,0 44 TRAFFIC CONTROL 1 LS \$29,500.00 0.95 - 0.95 \$28,0 45 TOPSOIL BORROW 50 CY \$45.26 10 - 10 \$5.00 50	29	F & I WATER CURB STOP BOX	36	EACH	\$1,280.00	30	1	31	\$39,680
32 INSTALL SALVAGED MAIL BOX BAY 2 EACH \$550.00 - - - 33 MODIFY AWNING POST 4 EACH \$1,000.00 - - - 34 INSTALL SALVAGED TREE GRATE 6 EACH \$220.00 3 - 3 \$1 35 F & I RAISED STATUE/PLANTER BED 45 SY \$150.00 3 36 39 \$5,4 36 F & I FLUSH STATUE/PLANTER BED 35 SY \$135.00 15 17 32 \$4,3 37 INSTALL SALVAGED SIGN 24 EACH \$86.00 - 4 4 \$3 38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 - - - - 39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$3 40 EPOXY CROSSWALK PAINT—WHITE 2080 SF \$23.00 - - - - 41 4"EPOXY PAVEMENT STRIPE—WHITE 750 LF \$23.00 - - - - 42 4"EPOXY PAVEMENT DIAGONAL STRIPE—WHITE (HANDICAP LOADING ZONE) 4 EACH	30	F & I WATER CURB STOP BOX COVER	36	EACH	\$250.00	13	18	31	\$7,750
33 MODIFY AWNING POST 4 EACH \$1,000.00 - - - - 34 INSTALL SALVAGED TREE GRATE 6 EACH \$220.00 3 - 3 \$1 35 F & I RAISED STATUE/PLANTER BED 45 SY \$150.00 3 36 39 \$5,00 36 F & I F LUSH STATUE/PLANTER BED 35 SY \$135.00 15 17 32 \$4,000 37 INSTALL SALVAGED SIGN 24 EACH \$86.00 - 4 4 4 \$1 38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 - - - - 39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$1 40 EPOXY CROSSWALK PAINT - WHITE 2080 SF \$23.00 - - - - 41 4" EPOXY PAVEMENT STRIPE - WHITE 750 LF \$23.00 - - - - 42 4" EPOXY PAVEMENT DIAGONAL STRIPE WHITE 4 EACH \$1,800.00 - - - - 43 INLET PROTECTION 14 EACH \$25.00 6 - 6 \$1,1 44 TRAFFIC CONTROL 1 LS \$29,500.00 0.95 - 0.95 \$28,000 45 TOPSOIL BORROW 50 CY \$45.26 10 - 10 \$40.000 50 CY \$45.26 10 - 10 \$40.0000 51 CY \$45.26 10 - 10 \$40.0000 52 CY \$45.26 10 - 10 \$40.00000 53 CY \$45.26 10 - 10 \$40.00000 54 CY \$45.26 10 - 10 \$40.00000 55 CY \$45.26 10 - 10 \$40.00000000000000000000000000000000000	31	INSTALL SALVAGED WATER FOUNTAIN	1	EACH	\$1,392.00		-	-	\$0
34 INSTALL SALVAGED TREE GRATE 6 EACH \$220.00 3 - 3 \$4 35 F & I RAISED STATUE/PLANTER BED 45 SY \$150.00 3 36 39 \$5,1 36 F & I FLUSH STATUE/PLANTER BED 35 SY \$135.00 15 17 32 \$4,3 37 INSTALL SALVAGED SIGN 24 EACH \$86.00 - 4 4 \$3 38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 - - - - 39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$3 40 EPOXY CROSSWALK PAINT - WHITE 2080 SF \$23.00 - - - - 41 4"EPOXY PAVEMENT STRIPE - WHITE 750 LF \$23.00 - - - - 42 4"EPOXY PAVEMENT DIAGONAL STRIPE - WHITE (HANDICAP LOADING ZONE) 4 EACH \$1,800.00 - - - - 43 INLET PROTECTION 14 EACH \$225.00 6 - 6 \$1,3 44 TRAFFIC C	32	INSTALL SALVAGED MAIL BOX BAY	2	EACH	\$550.00	-	_	-	\$0
35 F & I RAISED STATUE/PLANTER BED 45 SY \$150.00 3 36 39 \$5,0 36 F & I FLUSH STATUE/PLANTER BED 35 SY \$135.00 15 17 32 \$4,0 37 INSTALL SALVAGED SIGN 24 EACH \$86.00 - 4 4 \$3 38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 - - - - 39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$3 40 EPOXY CROSSWALK PAINT - WHITE 2080 SF \$23.00 - - - - 41 4"EPOXY PAVEMENT STRIPE - WHITE 750 LF \$23.00 - - - - 42 4"EPOXY PAVEMENT DIAGONAL STRIPE - WHITE (HANDICAP LOADING ZONE) 4 EACH \$1,800.00 - - - - 43 INLET PROTECTION 14 EACH \$225.00 6 - 6 \$1,3 44 TRAFFIC CONTROL 1 LS \$29,500.00 0.95 - 0.95 \$28,0 45 TOPSOIL BOR	33	MODIFY AWNING POST	4	EACH	\$1,000.00		-	-	\$0
35 F & I RAISED STATUE/PLANTER BED 45 SY \$150.00 3 36 39 \$5,0 36 F & I FLUSH STATUE/PLANTER BED 35 SY \$135.00 15 17 32 \$4,0 37 INSTALL SALVAGED SIGN 24 EACH \$86.00 - 4 4 \$3 38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 - - - - - 39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$3 40 EPOXY CROSSWALK PAINT - WHITE 2080 SF \$23.00 - - - - 41 4"EPOXY PAVEMENT STRIPE - WHITE 750 LF \$23.00 - - - - 42 4"EPOXY PAVEMENT DIAGONAL STRIPE - WHITE (HANDICAP LOADING ZONE) 4 EACH \$1,800.00 - - - - 43 INLET PROTECTION 14 EACH \$225.00 6 - 6 \$1,3 44 TRAFFIC CONTROL 1 LS	34	INSTALL SALVAGED TREE GRATE	6	EACH	\$220.00	3		3	\$660
36 F & IFLUSH STATUE/PLANTER BED 35 SY \$135.00 15 17 32 \$4,3 37 INSTALL SALVAGED SIGN 24 EACH \$86.00 - 4 4 \$3 38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 - - - - 39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$3 40 EPOXY CROSSWALK PAINT - WHITE 2080 SF \$23.00 - - - - - 41 4" EPOXY PAVEMENT STRIPE - WHITE 750 LF \$23.00 - - - - - 42 4" EPOXY PAVEMENT DIAGONAL STRIPE - WHITE (HANDICAP LOADING ZONE) 4 EACH \$1,800.00 - - - - - 43 INLET PROTECTION 14 EACH \$225.00 6 - 6 \$1,3 44 TRAFFIC CONTROL 1 LS \$29,500.00 0.95 - 0.95 \$28,0 45 TOPSOIL BORROW	35	F & I RAISED STATUE/PLANTER BED	45	SY	\$150.00	3	36	39	\$5,850
37 INSTALL SALVAGED SIGN 24 EACH \$86.00 - 4 4 \$35.00 38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 - - - - 39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$3 40 EPOXY CROSSWALK PAINT - WHITE 2080 SF \$23.00 - <	36	F & I FLUSH STATUE/PLANTER BED	35	SY	\$135.00	15	17	32	\$4,320
38 F & I NEW SIGN AND SIGN POST 3 EACH \$350.00 -						-			\$344
39 F & I NEW SIGN POST 5 EACH \$300.00 2 1 3 \$1 40 EPOXY CROSSWALK PAINT—WHITE 2080 \$F \$23.00 - <td< td=""><td>38</td><td>F & I NEW SIGN AND SIGN POST</td><td></td><td></td><td>\$350.00</td><td>_</td><td>-</td><td>-</td><td>\$(</td></td<>	38	F & I NEW SIGN AND SIGN POST			\$350.00	_	-	-	\$(
40 EPOXY CROSSWALK PAINT - WHITE 2080 SF \$23.00 -	39	F & I NEW SIGN POST			\$300.00	2	1	3	\$900
42 4"EPOXY PAVEMENT DIAGONAL STRIPE WHITE (HANDICAP LOADING ZONE) 4 EACH \$1,800.00 - - - - 43 INLET PROTECTION 14 EACH \$225.00 6 - 6 \$1,400.00 44 TRAFFIC CONTROL 1 LS \$29,500.00 0.95 - 0.95 \$28,000.00 45 TOPSOIL BORROW 50 CY \$45.26 10 - 10 \$400.00		EPOXY CROSSWALK PAINT - WHITE			\$23.00	-	-	-	\$0
42 4" EPOXY PAVEMENT DIAGONAL STRIPE WHITE (HANDICAP LOADING ZONE) 1 EACH \$1,800.00 - - - - 43 INLET PROTECTION 14 EACH \$225.00 6 - 6 \$1,300.00 44 TRAFFIC CONTROL 1 LS \$29,500.00 0.95 - 0.95 \$28,000.00 45 TOPSOIL BORROW 50 CY \$45.26 10 - 10 \$400.00	41		750	LF	\$23.00	_	-	-	\$0
44 TRAFFIC CONTROL 1 LS \$29,500.00 0.95 - 0.95 \$28,0 45 TOPSOIL BORROW 50 CY \$45.26 10 - 10 \$	42				\$1,800.00	-	-	-	\$0
44 TRAFFIC CONTROL 1 LS \$29,500.00 0.95 - 0.95 \$28,0 45 TOPSOIL BORROW 50 CY \$45.26 10 - 10 \$45.26	43	INLET PROTECTION	14	EACH	\$225.00	6	-	6	\$1,350
45 TOPSOIL BORROW 50 CY \$45.26 10 - 10 \$	44	TRAFFIC CONTROL			\$29,500.00	0.95	_	0.95	\$28,025
	45	TOPSOIL BORROW			\$45.26		-	10	\$452
	46	TURF RESTORATION			\$20.00	178	-	178	\$3,560



PARTIAL PAYMENT ESTIMATE

FOR CONSTRUCTION WORK COMPLETED

Project:

Downtown Crosswalk Reconstruction

Project No.: 8933.01

Location:

Contractor: Wicks Construction, Inc.

Cresco, IA

Bid Price: \$1,152,623.36

Date: Sep. 29, 2023

Estimate #: % Complete:

83%

ltem No.	Description CHANGE ORDER ITEMS	Contract Quantity	Unit	Unit Price	Quantity Completed Previous Estimates	Quantity Completed This Estimate	Quantity Completed to Date	Total
47	REPLACE LIGHT POLE CAP	4	EACH	\$500.00	6	(2)	4	\$2,000.00
48	CONDUIT REPLACMENT	1	LF	\$10.00	-	-	-	\$0.00
49	ELECTRICAL CONDUIT & CIRCUITS	1260	LF	\$17.45	566	878	1,444	\$25,197.80
50	REPLACE LIGHT POLE FOUNDATIONS	19	EACH	\$1,584.70	3	13	16	\$25,355.20
51	MISCELLANEOUS PREPARATION	1	LS	\$22,354.77	1		1	\$22,354.77

ITEM REMOVED FROM PROJECT THROUNG CHANGE ORDER

Total Work Completed

\$959,462.53

Less 5% Retainage

\$47,973.13

Less Previous Payments

\$555,962.40

Net Payment this Estimate

\$355,527.00

Do our last 2 water bills we were noticing a increase. The last month a big increase. So we went to our rase ment and noticed the line to our increaser was number a months ago we had shut it off because the line has not works. The shut off value on that line has not work. So that water was draining in over base ment. We have no floor drain down theme. It is just a dirt floor.

Karen Stapelkamp

	31 • 99	+
	29 • 36	+
	29 • 60	
	34 • 63	+
	28 • 82	+
	30 • 98	+
	36 * 82	-1-
	34 • 92	- -
	31 • 23	+
	33 • 89	
0012		
,	383 • 23	46
	202-02	4
N.10	383 • 23	
Had	12.	40-70 40-70
J	31 • 94	36
	31 - 91	h s
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	127.76	5 ×
	51.34	Į t
	60 - 89)
	94 - 04	
	53 - 91	+
004		

260 · 18 · 127 · 76 - 132 · 42 *

Travel and tourism is defined as:

Advancing the economic welfare of Cresco by promoting and competitively marketing ourselves as a visitor and tourism destination.

Available funds: \$6,797.71 Funds requested: \$8,750.00

 I. Email vote: Amy Bouska, Jan Carmen HCBT: Jason Passmore, Spiff Slifka

II. Recommendations

- 1. Santa Parade
 - a. Requesting \$750
 - b. The committee scores this application favorably. This favorite community event brings visitors to Cresco to shop and dine before and after the parade.
 - c. Committee recommends awarding \$750
- 2. Beadle Park Lighted Sign
 - a. Requesting \$3,500
 - b. The committee scores this application favorably. Fixing the broken sign allows the Chamber to change out the lights to LED providing savings to the city while illuminating the word Cresco.
 - c. Committee recommends awarding \$3,500
- 3. Statue & Pedestal Downtown project
 - a. Requesting \$3,000
 - b. The committee scores this application favorably. A new sealant and paint to repair the pedestals for the statues before they are replaced on the new sidewalks will add to the overall impressive sidewalk project the city is undergoing. The statues alone have become a tourism draw for Cresco.
 - c. Committee recommends awarding \$3,000
- 4. The Neverly Brothers Live Show
 - a. Requesting \$1,500
 - b. The committee scores this application favorably. Bringing new acts to the Theatre encourages visitors to Cresco to shop and dine as well as enjoy the historic Theatre & Opera House.
 - c. Committee recommends awarding \$1,500

Tourism Advisory Committee Evaluation & Recommendation

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	Time			
	Sensitive	Application meets		Qtr 1 Funds
Application	or Need	Tourism Definition	Lodging	recommendation
Santa Parade	M-H	H	L	\$750
Beadle Park Lighted Sign	M	M-H	L	\$3,500
Statue & Pedestal Downtown Project	H	M-H	L	\$3,000
The Neverly Brothers Live Show	H	H	L-M	\$1,500
Recommended				\$8,750
Available 3rd Qtr Funds				\$6,797.71
Available fund balance				\$1,952.29
H=high, M=medium, L=low				

Project: Beadle Park Lighted Sign

Date: 9/15/2023

Organization/Agency Requesting Funding: Cresco Area Chamber of Commerce

Contact Person and Title: Jason Passmore

Address: 101 2nd Ave SW

Phone: 563-547-3434

Email: jason@howard-county.com

Amount Requested: \$3,500

Total Cost of the Project: \$3,500

Event Date (if applicable):

Project Completion Date: 12/15/2023

Q: Describe the project. Provide details of the project and the budget, other fundraising efforts, and the who, what, where, why and how of the project.

A: The marquee sign in Beadle Park at the intersection of Hwy 9 and Elm Street is in need of repair and this request is to address the top part of the sign that does not light up anymore and is cracked in multiple spots. The blue plastic Cresco insignia has held up for over two decades however the cracks are much worse on both sides and travel from the top of the sign to the bottom. The lights in the interior of the sign are burned out and if the blue face of the sign is removed, the timing would be perfect to upgrade the interior to LED lighting to save on maintenance and power. Two local businesses have been contacted for estimates, Signs & Designs and Bob's Electric. The total cost is approximately \$3,500, \$2,000 for the new signs and installation and \$1,500 for the LED lighting. A community foundation grant was applied for and denied this past year, however since it is a city owned sign the county committee did not view it favorably.

Q: How does this project promote Cresco tourism and how does it increase lodging use within the community?

A: The Beadle Park marquee sign when lighted is a beautiful sign welcoming visitors to Cresco at the busiest intersection in town. Restoring the top half of the sign as we continue to work on the digital board will continue to showcase Cresco, even if not directly increasing lodging. The general upkeep and improvements within the community show the hospitality and care that the town has towards its outward appearance, which indirectly has an effect on tourism and development as a whole.

Project: Santa Parade

Date: 9/15/2023

Organization/Agency Requesting Funding: Cresco Area Chamber of Commerce

Contact Person and Title: Missy Hvitved

Address: 101 2nd Ave SW, Cresco 52136

Phone: 563-547-3434

Email: hcbt@cedausa.com

Amount Requested: \$750

Total Cost of the Project: \$2,000

Event Date (if applicable): 11/24/2023

Project Completion Date: 11/24/2023

Q: Describe the project. Provide details of the project and the budget, other fundraising efforts, and the who, what, where, why and how of the project.

A: November 24, 2023 will be the 41st Santa Parade which is enjoyed by local residents and visitors to Cresco. The parade is a kick-off to the Holiday Season since Santa makes his grand entrance for the year participating in the parade and turning the lights on at the Courthouse. Local businesses look forward to having the opportunity to showcase themselves by being in the parade also. The Chamber utilizes its partnerships with businesses, ambassadors, general funds and grants to put on this parade each year. Travel & Tourism funds are used to promote the parade to a wider range of people in order to continue this Cresco tradition and to hire Santa and Mrs. Claus and the sleigh for them to ride on.

Q: How does this project promote Cresco tourism and how does it increase lodging use within the community?

A: The Santa Parade encourages people to come to Cresco and enjoy the holiday shopping our local businesses offer. An increase in lodging can be seen by visitors staying overnight as they plan for this exciting weekend to shop, attend the parade and Small Business Saturday the next day. After this initial kick-off the Chamber continues to promote Christmas shopping in Cresco with its Jingle in Your Pocket promotion. The combination of the parade, Jingle promotions, and our extended social media reach is always a positive experience for local businesses. Shoppers planning return trips and extended stays leads to an increase in lodging.

Project: The Neverly Brothers Live Show

Date: 8/21/2023

Organization/Agency Requesting Funding: Cresco Theatre and Opera House

Contact Person and Title: Wendy Lickteig, Manager

Address: 130 N. Park Place

Phone: 563-547-3101

Email: <u>lickteig.wendy@crescotheatreoperahouse.com</u>

Amount Requested: \$1,500.00

Total Cost of the Project: CRICCET - \$4000.00

Event Date (if applicable): 10/14/2023

Project Completion Date: 10/14/2023

Q: Describe the project. Provide details of the project and the budget, other fundraising efforts, and the who, what, where, why and how of the project.

A: The Neverly Brothers Show is a rock n' rock tribute from Elvis to the Beatles. It is brining and entirely different dynamic to the Cresco Theatre and Opera House that we have not had before. This caliber of show at the price we are receiving is made possible by routing with the Coggon Opera House and by using money from the fund through CRICCET. We still need to pay for hotel rooms for three as well as meals and minimal hospitality as well as advertising. Drawing in the crowd to make this a success will require assertive advertising in local and regional markets as well as online. This crowd will benefit our city by bringing diners, shoppers and overnight guests beyond the performers. We have seen the shows at the theatre draw from 90 minutes and further away. We are excited to see this show and the fan base they currently have at our historic theatre and the potential impact they could have in Cresco.

Q: How does this project promote Cresco tourism and how does it increase lodging use within the community?

A: This show will bring people from surrounding areas to dine, shop and stay overnight. The artists will need to stay overnight and dine as well. The theatre has a great fan base that has shown to draw people from as far as 90 miles or farther away or more. We have fantastic shops and restaurants that draw people to come early to enjoy shopping and eating.

Project: Statue & Pedestal Downtown project

Date: 9/15/2023

Organization/Agency Requesting Funding: Streetscape

Contact Person and Title: Spiff Slifka, coordinator

Address: 101 2nd Ave SW, Cresco 52136

Phone: 563.547.3434

Email: spiff@howard-county.com

Amount Requested: \$3,000

Total Cost of the Project: \$15,000

Event Date (if applicable): 10/2/2023

Project Completion Date: 11/30/2023

Q: Describe the project. Provide details of the project and the budget, other fundraising efforts, and the who, what, where, why and how of the project.

A: The impressive Cresco Downtown Sidewalk project has given the statue committee time to research solutions regarding maintenance of the statues and pedestals. The statues were temporarily removed during construction and the committee wants to repair the bases before they replace them downtown. A new sealant and paint designed to bond, cure, and form a tough hard shell will extend the life of the existing pedestals that showcase the statues. The durability of this high-quality sealant and paint can protect the pedestals for 5-10 years if properly cared for. Our partnership with Kiwanis works to clean statues and pedestals. The new sealant and paint is expensive. The estimate that Jason Miller gave us was \$250/pedestal. We determined we could effectively seal and paint 12 pedestals this year taking care of all the downtown pedestals. The cost would be \$3,000. In the future we would like to seal all the pedestals and hope to seal 12-15 every year.

Q: How does this project promote Cresco tourism and how does it increase lodging use within the community?

A: More and more, Cresco is being referred to as the City with All the Statues and we know people travel to Cresco just see our inspiring collection. This tourism piece of the city brings visitors to town and increases our lodging. Our hotels, B&Bs, Airbnbs and short-term rentals continually ask for our statue brochures. The statue committee is in the process of printing a new brochure with a few business sponsors. Showcasing our new sidewalks with repaired bases will help promote the City of Cresco and bring more people to visit. This will increase lodging and shopping within our community.



City Street Finance Report

Fiscal Year 2023

Cresco

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Bureau of Local Systems Ames, IA 50010

Summary

\$864,230	\$0	\$7,687	\$0	\$0	\$725,306	\$131,237	Ending Balance
\$223,500		\$223,500					Transfers in (+)
\$1,399,417	\$171,000	\$44,306	\$217,049	\$157,245	\$535,033	\$274,784	Subtotal Revenues (+)
\$223,500	\$171,000					\$52,500	Transfers Out (-)
\$1,370,910		\$273,861	\$217,049	\$157,245	\$519,701	\$203,054	SubTotal Expenses (-)
\$835,723	\$0	\$13,742	\$0	\$0	\$709,974	\$112,007	Begining Balance
Grand Total	Utilities (600 & U0)	Capitial Projects (300)	Debt Service (200)	Other Special Revenues	Road Use (110)	General Fund Streets (001)	

Resolution Number:

Execution Date:

Signature:



City Street Finance Report

Fiscal Year 2023

Cresco

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Bureau of Local Systems Ames, IA 50010

Expenses

\$1,834		\$51			\$1,783		Postage & Safety
\$4,932					\$4,932		Operating Supplies
\$540					\$540		Office Supplies
\$3,382					\$3,382		Minor Equipment Purchases
\$2,693					\$2,693		Other Contract Services
\$5,288					\$5,288		Technology Expense
\$95,450					\$95,450		Street Maintenance Expense
\$191					\$191		Medical
\$7,363		\$4,674			\$2,689		Legal
\$31,550					\$13,773	\$17,777	Insurance
\$253,819		\$253,819					Engineering
\$88					\$88		Operational Equipment Repair
\$80,522					\$63,383	\$17,139	Vehicle & Office Equip Operation and Repair
\$4,654					\$4,654		Building & Grounds Maint. & Repair
\$2,169					\$2,169		Training & Dues
\$158,815				\$155,019	\$3,796		Benefits - Roads/Streets
\$227,668					\$227,668		Salaries - Roads/Streets
Grand Total	Utilities (600 & U0)	Capitial Projects (300)	Debt Service (200)	Other Special Revenues	Road Use (110)	General Fund Streets (001)	



Ames, IA 50010

City Street Finance Report

Fiscal Year 2023

Cresco

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\$1,594,410	\$171,000	\$273,861	\$217,049	\$157,245	\$519,701	\$255,554	Total
\$1,480				\$1,480			Snow Removal Benefits
\$21,512					\$21,512		Snow Removal Salaries
\$46,642				\$746	\$11,613	\$34,283	Street Cleaning
\$1,305		\$917			\$388		Accounting/Recording
\$12,441					\$12,441		Depreciation & Building Utilities
\$20,377					\$20,377		Snow Removal
\$21,507					\$12,219	\$9,288	Traffic Control/Safety
\$122,055					\$928	\$121,127	Street Lighting
\$1,542					\$1,542		Parking
\$223,500	\$171,000					\$52,500	Transfer Out
\$868			\$868				Bond Registration Fees
\$50,697			\$50,697				Interest Payment
\$165,484			\$165,484				Principal Payment
\$14,400		\$14,400					Other Capital Outlay
\$6,202					\$6,202		Storm Drainage
\$3,440						\$3,440	Other Supplies
Grand Total	Utilities (600 & U0)	Capitial Projects (300)	Debt Service (200)	Other Special Revenues	Road Use (110)	General Fund Streets (001)	



City Street Finance Report

Fiscal Year 2023

Cresco

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Revenue

Total	Transfer In	Proceeds from Debt	Contributions	Assessments	Charges/fees	State Revenues - Road Use Taxes	Interest	Other Taxes (Hotel, LOST)	Levied on Property	
						bad	are	LOST)		
\$274,784			\$18,019	\$20,169			\$18,737	\$136,346	\$81,513	General Fund Streets (001)
\$535,033						\$535,033				Road Use (110)
\$157,245									\$157,245	Other Special Revenues
\$217,049									\$217,049	Debt Service (200)
\$267,806	\$223,500	\$44,160					\$146			Capitial Projects (300)
\$171,000					\$171,000					Utilities (600 & U0)
\$1,622,917	\$223,500	\$44,160	\$18,019	\$20,169	\$171,000	\$535,033	\$18,883	\$136,346	\$455,807	Grand Total



City Street Finance Report

Fiscal Year 2023

Cresco

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Bureau of Local Systems Ames, IA 50010

Bonds/Loans

\$1,629,044	\$50,697	\$165,484	\$55,397	\$178,450	\$1,807,494	Total
\$0	\$0	\$0	\$0	\$0	\$0	Bond Premium \$4.6m - Good Faith - Street Projects
\$29,044	\$1,022	\$28,450	\$1,022	\$28,450	\$57,494	Street Shop
\$1,600,000	\$49,675	\$137,034	\$54,375	\$150,000	\$1,750,000	Granger Road
Principal Balance As of 6/30	Interest Roads	Principal Roads	Total Interest Paid	Total Principal Paid	Principal Balance As of 7/1	Bond/Loan Description



Ames, IA 50010

City Street Finance Report

Fiscal Year 2023

Cresco

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Equipment

Description	Model Year	Usage Type	Cost	Purchased Status
Freightliner Dump Truck	2011	Purchased	\$89,679	No Change
Caterpillar 140G Motorgrader	1984	Purchased	\$32,200	No Change
International Oil Truck	1996	Purchased	\$28,500	No Change
Vermeer Chipper MDL 1250A	1999	Purchased	\$26,000	No Change
CAT 140H Motorgrader	1998	Purchased	\$55,000	No Change
Freightliner 108SD Dump Truck	2020	Purchased	\$102,625	No Change
JCB 427ZX Wheel Loader	2018	Purchased	\$153,963	No Change
Case Skid Loader & Bucket	2018	Purchased	\$49,656	No Change
Chevrolet 1-Ton Dump Truck	2016	Purchased	\$35,410	No Change
International 7300 Dump Truck	2016	Purchased	\$94,482	No Change
GMC Vac Truck	2004	Purchased	\$35,000	No Change
John Deere End Loader MDL 544K 4WD	2012	Purchased	\$100,644	No Change
Chev 3500 4WD Truck	2012	Purchased	\$32,669	No Change
DuraPatcher P2	2017	Purchased	\$47,995	No Change
Ford Truck L8000	1997	Purchased	\$44,807	No Change
CAT Backhoe MDL 420F	2012	Purchased	\$62,150	No Change
Elgin Pelican Sweeper	2022	Purchased	\$225,415	No Change
Farmall 60A Tractor	2022	Purchased	\$25,020	No Change



Ames, IA 50010

City Street Finance Report

Fiscal Year 2023

Cresco

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Street Projects

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RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO AN INFORMATION TECHNOLOGY SERVICES AGREEMENT – STATEMENT OF WORK WITH SOLUTIONS, INC

WHEREAS, the City of Cresco intends to renew the Statement of Work according to the terms and conditions of the most recent signed Information Technology Services Agreement with Solutions, Inc. dated 12/1/23; and

WHEREAS, the Solutions, Inc. will provide services set forth in the agreement commencing on 12/1/23 for one year.

NOW, THEREFORE, BE IT RESOLVED THAT the Mayor is authorized and directed to sign the Information Technology Services Agreement - Statement of Work with Solutions, Inc. of Spencer, Iowa.

Council Person	moved the	adoption of the foregoing	ıg
Resolution and Council Person		seconded said Motion.	Following
discussion, a roll call vote was requested by	by Mayor and said rol	call resulted as follows	: :
Ayes:			_
Nays:			_
Absent:			
Thereupon, the Mayor declared sai Information Technology Services Agreem Solutions, Inc. is approved and that the MaCity of Cresco.	ent - Statement of Wo	ork between the City of	Cresco and
PASSED AND APPROVED THIS	DAY OF	, 2023.	
BY:	ATTEST:_		
Mayor David J. Brenno		City Clerk Michelle	Elton



Information Technology Services Agreement - Statement of Work

THIS STATEMENT OF WORK is made between "Solutions", Inc. (Solutions), and City of Cresco Iowa according to the terms and conditions of the most recent signed Information Technology Services Agreement on file with Solutions dated 12/01/19 (the Agreement).

1. TERM

1.1 Service Commencement Date

The Services in this Statement of Work will commence 12/01/23 as agreed by both Parties

The term of this engagement shall be one year, after which time it will become a month to month engagement which can be cancelled with 90 days' notice.

2. SCOPE OF SERVICES

2.1 Overview

Break/Fix. The term break/fix refers to the fee-for-service method of providing information technology repairs to businesses, in which a customer calls up a service provider to do an upgrade of a computer program, software product, computer, or a repair of something computer-related like a printer or drive array that is broken, the IT provider offers a solution or repair, and bills the customer for the work done.

"Solutions" will supply the following Services listed here and attached hereto:

2.1.1. Hourly Services with the following rate schedule – All rates shown are current rates and are subject to change with a thirty (30) day notice

Application Support or Training – Current rate is \$139 per hour for Prime Shift with two hour minimum unless otherwise described in one of the attached Solutions Service Plans

IBM i technical services and Image Services — Current rate is \$175 for Prime Shift with two hour minimum unless otherwise described in one of the attached Solutions Service Plans

Computer Programming and Database Consulting – Current rate is \$210 for Prime Shift with two hour minimum unless otherwise described in one of the attached Solutions Service Plans

<u>Levels for Technical Support Services - Rates Shown are Prime Shift - 2 hour minimum may apply for certain Projects</u>

Level I - Level I Rate is available for Silver Managed services only - See addendum

Level II - \$139.00 per hour - 15 minute minimum (example network printer problem)

Level III - \$175.00 per hour - 15 minute minimum (example server problem)

Level IV - \$210.00 per hour to \$330.00 per hour 15 minute minimum - Rate is based on service personnel involved or if preapproved

subcontractors are involved.

<u>Service orders</u> – May be required for Computer Programming, Consulting, Image Services and Training. It is the customer's responsibility that if they contact Solutions for Assistance on any of the Services listed under this rate schedule they should expect to be invoiced for Services provided at Solutions current rates. A sample of this service order is available from Solutions.

<u>Travel and Expenses</u> - the Customer will be provided an estimate for travel based on location, the number of personnel traveling and time frame. The fee is based on current federal rate for mileage and round trip time to and from the customer's site. Current rate is \$105.00 an hour <u>per person</u> (except level IV) and is subject to change. Other costs such as hotel, per diem meals, parking/tolls will be included in the estimate to be paid by the Customer.

2.2. "Solutions" General Service Level Agreement

General Service Levels are defined as the general levels of support that are applicable to every "Solutions" service. Customer unique requirements (additions or changes) are documented in an SLA Addendum and take precedence over General Service Levels.

General Service Levels are described below:

2.2.1. Service Support

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2.2.1.1. Business Hours

Prime Shift – Monday through Friday – 8:00AM to 5:00PM. Off Shift 5:01PM to 7:59 PM Monday through Friday. Double Time Shift - 8:00PM to 7:59AM, weekends (Saturday and Sunday) and Holidays.

Off shift is invoiced at 1.5 times the Prime shift rate with 2 hour minimum. Double time is invoiced at 2.0 times the Prime Shift rate with a two hour minimum.

Solutions Information Technology Services Agreement Statement of Work Page 1 of 4 - City of Cresco Iowa

Technical Support for Networking Hardware and Software based questions. For Siler and Gold Managed Services, the "Solutions" Technical Support Help Desk is on call Twenty-four hours a day, seven days a week (except for listed holidays) for Level I & Level II support for Authorized Users. Level I and Level II does not include IBM i (AS400) questions nor Solutions Application Software Questions. For all Customers, Level II, III and Level IV Support is available Monday through Friday from 8:00 AM to 5:00 PM (Prime shift). Advanced Scheduling of Off shift and Double time Level II, III and Level IV support may require a service order or written request. This can be in the form of a document, fax, or email.

Application Support is covered by a Licensed Code Support Agreement. IBM i/ Technical and Software Support are covered either hourly (Level III) with a 2 hour minimum per incident or under the IBM i - Server Management Agreement (See licensed Support Agreement - (page 1). See IBM i Statement of Work for SLA. Please contact Solutions during Prime shift. Rates specified under 2.1.1

Standard Users/Covered Offices: Are employees that the Customer has approved to call for support during Prime Shift (normal rates apply) to the standard office number (712) 262-4520. It is important that an employee has permission to call and contract for services, because an invoice will be generated. It is assumed that all employees of the Customer are Standard Users unless restricted by Policy or by individual (exception basis). Calls will be prioritized by IBM i Services (if applicable), Silver Managed Services and SoW Break/Fix, in that order, as a priority.

<u>Authorized Users:</u> Are Silver Managed Services users that are empowered by the customer to request billable support at off shift and double time rates. With a Silver Managed Services Agreement, authorized users may call Solutions regarding Level I and II service requests twenty-four hours a day, seven days a week. The user will be provided a 1-855 phone number for after hours support. The customer is required to provide an accurate list of current employees that are authorized (inclusion basis).

Requests from non-Standard and non-Authorized Users and non-IBM i covered Service requests: All other service requests will require an email, portal or telephone message request made to the Solutions technical Dispatch desk. All other calls will be logged and every attempt will be made to return the call as soon as possible. General Service Levels will not apply.

2.2.1.2. Non-Business Hours: Off Shift & Double Time Shift

Off Shift & Double Time Shift unless covered above will be invoiced as stated 2.2.1.1. above.

2.2.1.3. Holiday Schedule

Holidays are considered non-business hours (Double Time Shift)

2.2.1.4. How to Get Help (Contact Support)

For Solutions Application Support, System I / iSeries or Custom Programming call (712) 262-4520

For Managed Services Clients - Call the 1-800 Support Number provided, call (712) 262-4520 or use the Customer Portal

For all other service and support inquiries submit a request to "Solutions' Help Desk - Solutions Customer Portal or Call and ask for dispatch.

For the Customer Portal you will need a username and password to login to the system. If you do not have an account, you may submit your request by requesting your IT staff or Office Technical Contact to submit it on your behalf or call 712-262-4520 and request Dispatch for Technical Support.

2.2.2. Duties and Responsibilities Overview

"Solutions" Responsibilities

Managed Services Customers - "Solutions" is your first line of defense when a user has a problem with a computer (desktop, laptop, or server), IBM i (where applicable on Support Agreement), web access, email, Wide Area Network (WAN) or telecommunications. You can expect the following from us:

- We will acknowledge your issue within 1 hour to 8 business hours, depending on priority of the issue.
- We will take ownership of the issue.
- We will listen to you.
- We will resolve issues in a timely manner.
- We will ask for your feedback (customer surveys).

Customer Responsibilities:

We want customers to partner with us to find an agreeable resolution to any situation. Maintaining a positive connection by sharing information, demonstrating the ability to listen and remaining accountable are critical aspects for both "Solutions" and our customers. We ask the following from our customers:

- Report technology issues in a timely fashion.
- Document as much detail into the symptoms of the issue as possible.
- Request and schedule special services well in advance in writing, when requested. For example installation of new equipment or creation of new user accounts.
- Acquire proper/recommended training for users. User support is not to be a substitute for training.
- Customer will pay all charges for equipment and/or services rendered unless otherwise covered by one of the Solutions Service Plans

2.2.3. Incidents, Problems and Service Requests

Ticket Creation

• The "Solutions" IT Specialists will be expected to create tickets that come in over the phone. Customers with access to the Help Desk portal application via user name and password will also be expected to create tickets. Once the ticket is created it will be auto assigned based on pre-defined criteria or you can assign it to the appropriate group.

Solutions Information Technology Services Agreement Statement of Work Page 2 of 4 - City of Cresco Iowa

• Upon creation of a ticket, the customer will automatically receive an email confirmation with the ticket or reference number. This confirmation denotes that the Incident or Service Request has been logged at the "Solutions" Help Desk, and that it has been dispatched to a team/IT Specialist. The customer is responsible for ensuring that their email address is provided to the "Solutions" Help Desk for update and resolution notification purposes.

Ticket Prioritization and Service Plans

The "Solutions" Dispatch Desk assigns a priority to every incident or service request that is initiated. A prioritization model is used to ensure a consistent approach to defining the sequence in which an item needs to be resolved and to drive the assignment of resources.

Solutions Service Plans

The Customer is required to have implemented the appropriate service plan to qualify for Critical, Urgent, High, and Medium Priorities. Customers without the appropriate Service Plan will only qualify for Low Priority.

- Application Support is covered by the Licensed Code Support Agreement and is included here for Priority Reference only.
- IBM i Server Management for qualified problems involving this environment. Requires: License Agreement IBM i Statement of Work
- Managed Services Network. Requires: Managed Services Statement of Work
- Customers without a service plan will be dealt with as time permits regardless of the problem.

Priorities

"Solutions" will respond to problems according to the following Priorities for the above listed Service Plans:

- Critical/Emergency Response time is 1 business hour. Used when many people are affected by this incident.
- Urgent Response time is 2 business hours. Used only for tickets coming from Customer with Platinum Managed Services with Guaranteed Response Times.
- High Response time is 4 hours. Used when 1 or more customer users are experiencing a problem that needs fairly quick attention.
- Medium Response time is 8 business hours. Used when 1 or more customers are experiencing a problem that has a work around or does not need to be solved in 4 or less hours.
- Low Response Time is 16 business hours. Used when 1 or more customers are experiencing a problem that is not effecting their work, but they would like it fixed.
- Scheduled Response Time is 72 business hours. Research and/or waiting for Customer to respond to a request or testing. (Usually Involving installation)

Problem Severity	Response Time	Acknowledgement Time
Critical/Emergency	1 business hour	30 Minutes
Urgent	2 business hours	1 business hour
High	4 business hours	2 business hours
Medium	8 business hours	4 business hours
Low	16 business hours	8 business hours
Scheduled	72 business hours	NA

Acknowledgement time is defined as the time allotted for an IT Specialist to acknowledge receipt of the reported incident. This metric is measured monthly and the internal SLA is that 99.50% of the tickets will be acknowledged within the time defined.

Response time is defined as the base time allotted to begin the troubleshooting or implementation effort. If the customer requires a specific date or time for the effort to commence, it must be defined within the ticket information.

2.2.4. Ticket Resolution (Closing a Ticket)

Documenting a complete resolution, once it is found, within the ticket is required. This will help others who run into the same problem. This can also be used to do some cross training. The "Solutions" goal for Closing Tickets is 90% of Help Desk tickets will be closed within 10 Business Days. (Most normal, routine incidents/requests where processes exist are actually completed in less than a week, however some incidents may require a work around for a short term until fully resolved (which may take longer than 10 days). The general expectation is that 90% of problems or incidents will be resolved within 10 days or less, with some exceptions.

2.3. Customer Communication

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As previously stated, "Solutions" will update customers as incidents are being worked and upon incident resolution. But sometimes through Utility failures, Hardware failures, Telephone failures, or Internet failures outside of Solutions control, Solutions will have a hard time contacting the Customer or receiving Customer calls. When this does happen Solutions will contact the Customer using the following methods if applicable:

- A message on the "Solutions" Help Desk phone so that you know there is an outage and it is being worked on.
- A General service order will be created followed by an email to the "Solutions"-Customer distribution lists. The email will advise Information Technology contacts of the disruption and will advise that people link to the Customer Portal for ongoing updates and information.
- Notification on the "Solutions" Homepage
- If the outage affects all other forms of communication, "Solutions" will send a voice mail "blast" to the Information Technology contacts at other customers and departments to notify customers of the disruption.

2.4 Customer Escalation

The "Solutions" Help Desk is the single point of contact for initiating all Incidents and Service Requests, including any requests for ticket escalation. Please contact the "Solutions" Help Desk at 712-262-4520 or submit a ticket on the Customer Portal.

2.5. Billable or Pre-Paid Hours service order Process

All service orders (i.e. additional services, etc.) whether originated by "Solutions" or the customer, must be documented for approval. The process starts with a request submitted via the "Solutions" Help Desk or Customer Portal.

"Solutions" initiated service orders will not be executed without first notifying the customer, and when appropriate, getting customer approval. In the case of an emergency, the customer will be contacted as quickly as feasible and informed of the work performed.

Customer agrees to provide personnel for testing and validation of their equipment functionality after installation, upgrades, and other significant system updates.

2.6 Dispute Resolution

As per the "SOLUTIONS" INFORMATION TECHNOLOGY SERVICES AGREEMENT, of which this is a part, dispute resolution will be dealt with as per section 16.8.Dispute Resolution & Binding Arbitration.

2.7. Solutions SERVICE PLANS included with this Statement of Work

	Standard Travel Rates Apply. Statement of Work is for Hourly Services only as needed.	
х	Silver Managed Services Agreement - Annual Fee of	\$7,068.00

Total Statement of Work

\$7,068.00

3. INVOICING

All invoicing will occur monthly after services have been provided, unless pre-paid and all fees shall be due Net 30. Any additional services not identified in a Statement of Work (SOW) that are requested by Customer at any time during the term of the SOW will be billed by "Solutions" at "Solutions" then current rates, and Customer agrees to pay for said services under the terms and conditions of the Statement of Work and the Services Agreement.

SIGNATURES

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 $IN\ WITNESS\ WHEREOF\ the\ parties\ have\ executed\ this\ Statement\ of\ Work\ as\ of\ the\ day\ and\ year\ first\ set\ forth\ above.$

Accepted by Customer:	City of Cresco Iowa	Accepted by Solutions, Inc. Robut E. Dugen	
signature		signature	
Manufacture and the second sec		Robert Dugan	
Name		Name	
		VP Operations	
Title		Title	
	2023		2023
Date		Date	

Customer will maintain their network to Industry Best Practices and Minimums

Due to the constant changes in the IT industry, Industry Best Practices are constantly evolving. Although "Solutions" does not require the Customer to implement every Best Practice recommended by Customer's Software and Technology provider, "Solutions" does have minimum requirements to support a Customer's network securely and safely. The requirements will be supplied to the customer as part of the Onboarding Process and reviewed Annually (see Network Assessment). The Customer will, at their own expense, have these devices and software upgraded to the minimum recommended levels. These requirements affect Wiring, Internet, Firewalls, Security, Network, LAN, WAN, Hardware and Software.

Monitoring IP addresses

Managed Services monitors all IP based devices (except for mutually agreed upon exclusions) at the customer's site based on industry based best-practice monitoring policies with the goal to become proactive and eliminate problems before they occur.

Managed Services Software

The Managed Services Software and Utilities supplied by Solutions will automatically perform secure, comprehensive scans of the customer environment to gather up-to-date information needed to oversee the customers' IT assets. Solutions will monitor anything with an IP address, including: desktops, laptops, servers, managed switches, routers, firewalls, gateways, VoIP Switches, phones, printers, specialized equipment, environmental control devices (limited monitoring), Hardware as a Service (HaaS), Platform as a Service (PaaS), including Operating Systems, Software as a Service (SaaS) identifiable Application Software, and virtual machines unless otherwise excluded. All Monitoring will use industry based standards and protocols (WMI, SNMP, Syslog, NetBIOS, ICMP, XML, etc.) used widely within a typical network environment (unless removed from Monitoring as agreed to by Solutions and the Customer).

Network Assessment and an analysis of all devices will be run regularly

The Customer will upgrade all Hardware and Software to recommended levels

Once the Assessment has been completed an analysis will be delivered to the customer as to what hardware/devices are not or no longer acceptable and/or what software needs to be upgraded to minimum levels of support. The Customer, will at their own cost, have these devices and software upgraded to the minimum recommended levels.

What cannot be Excluded from Managed Services?

No Security devices (routers and firewalls), Switches, Personal Computers, (both physical and virtual), Laptops, Workstations, Appliances (Linux based or otherwise), or Servers (both physical and virtual) may be excluded from the monitoring service. These are integral components of the network and all are needed to maintain the health of the network.

What can be Excluded from Managed Services?

Excluded devices might be devices such as Cell Phones that are relegated to a separate subnet. Or, miscellaneous hardware that has been identified and excluded (doorbell systems). These are devices that Solutions and the Customer have mutually agreed upon as exclusions.

Break/Fix

The term break/fix refers to the fee-for-service method of providing information technology repairs to businesses, in which a customer calls up a service provider to do an upgrade of a computer program, software product, computer, or a repair of something computer-related like a printer or drive array that is broken, the IT provider offers a solution or repair, and bills the customer for the work done.

Unsupported Hardware or Software

will not be covered by any Managed Services Agreement. Unsupported Hardware or Software is defined as when the original Manufacturer has dropped maintenance or has stopped providing updates or fixes to their hardware or software. Examples of this would be Microsoft Windows XP, Windows 7, Microsoft Windows Server 2008, or IBM i 8202-E4D.

What is a New Installation or New Project

If the word "New" is referenced by Solutions in a service order it is not covered and is considered either an Installation or a Project. Usual and Customary rates as listed under Hourly Services will apply. Examples: The Customer purchased a "New" Personal Computer. The customer wants to move a User's PC to a "New" location. The customer wants to implement a "New" Security Plan.

The Customer - City of Cresco lowa, is contracting for a Silver Managed Services Agreement - Silver Service Plan

Managed Services Tickets (service orders):

Silver Service Plan Users - "Solutions" provides a dispatch desk and ticketing system. When an error has occurred, trouble shooting is required, or something simply has to be fixed, "Solutions" will have Dispatch create a service order, contact whomever the Customer wishes to have contacted, and based on the type of error, hand it off, or perform the service as agreed to. Customer is still responsible for Non "Solutions" Labor Costs, Hardware, and Licensing costs, if required.

Twenty-four by seven Monitoring and Alerting:

Depending on if there is an Alert, Failure, Threat or Security concern, Solutions will contact the Customer's representative(s) as how they would like to have the problem remediated. Error & Event Logs will be created, monitored and maintained based on the existing monitors available.

Twenty-four hour Electronic Monitoring of the Customer Network. This includes TCP/IP errors, Disk health, Windows services not started, High Processor usage, High memory/RAM usage, Low disk space, Recently restarted, Recent memory dumps, Online/Offline, DNS service not started on Domain controllers, Active Directory errors, Hyper-V replica errors, Virtual Machine management service, Hyper-V application errors, Multi-WAN disconnects, High Temperature on certain hardware, manufacturer Identified alerts (such as fan health) and pre-failure Indicators.

Twenty-four hour Application and Database Monitoring. When electronic application monitoring is accessible from the Vendor, Solutions will Monitor Applications and Database for Application Failures.

Twenty-four hour Electronic Monitoring of Desktops and Servers for Security Issues.

Twenty-four hour Electronic Monitoring of Firewall(s).

Twenty-four hour Electronic Monitoring of the Backup Job that has been setup by the Customer or on the Customer's behalf.

Patch Management:

Microsoft Security Patch Management - As Microsoft releases critical security patches they are loaded as soon as approved to be installed.

Microsoft OS Patch Management - Proactively install and monitor the available OS Patches available from Microsoft. Please note this is for the current supported version of the Operating system and Server software. Examples are Windows 10, Windows Server 2012, 2012 R2, Windows Server 2016 & Windows Server 2019.

Other Desktop, Server and Application Patch Management - Proactively install and monitor the available Application Patches available from Microsoft and other selected desktop Applications. Please note this is for the current supported version of the Licensed applications only. Examples would be IE Explorer, Microsoft Office and Adobe Reader. A current list of applications will be provided upon request. Customer is responsible for Hardware and Licensing costs if required.

Security Services:

Solutions will Manage the Customer's Antivirus and Antispyware (Business or Enterprise Class only)- including scheduled updates and upgrades. Only approved products are included. Check with Solutions for the approved list of products. Customer is still responsible for Licensing costs and new installations.

Active Directory Users - Manage existing Users if needed, Disable Users and Manage Passwords. - This ensures that with one call your users can have their passwords reset. This does not preclude the local Administrator resetting passwords. Customer is still responsible for Licensing costs and new installations. Active Directory Cleanup will be performed as needed.

Work with your local Security Administrator to ensure that the Security is enforced across the network. (Design and delivery of Security plans are billable)

Firewall Management - Proactively Manage Customer's Firewall and troubleshoot problems as they arise. Changes will be reviewed with the Customer's designated contact. Once VPN's and other security measures have been agreed to and installed, "Solutions" will monitor the VPN for errors if they occur. This does not include setting up new users, new policies or new VPNs. Customer is still responsible for Hardware, Licensing costs and new installations.

Switch Management - Proactively Manage Switches and troubleshoot problems as they arise. Once installed ensure that they are backed up after changes are made. Customer is still responsible for Hardware, Licensing costs and new installations.

Backup Services:

Backup Health - Solutions will automate the monitoring during the Onboarding process and new purchases, the various backup processes being used by the Customer excluding Cloud Hosted Servers and the IBM i (this is usually covered elsewhere). This is limited to mutually agreed to backup applications that can be monitored. If there are alerts or errors, notify the Customer, and then offer remediation at an additional cost. Exceptions would be if the backup is covered by a separate, additional Statement of Work: IE Datto Agreement.

Annually, assist the Customer in verifying backup media and locations if offsite, to ensure backup was complete. If the Customer wishes to verify backup media and/or locations more than once a year, additional fees will be incurred at normal rates. If there has been a problem with what has been backed up, offer remediation at an additional cost. Exceptions would be if the backup is covered by a separate, additional Statement of Work: IE Datto Agreement.

Backup Software Patch Management - Proactively install and monitor the available Software Patches available from the software agreed to, in the paragraph that begins Backup Health above. Customer is still responsible for Licensing costs. Automated software upgrades will be included if available.

Pre-Paid Hours

Pre-Paid Hours – With the exception of Pre-Paid Labor for Image Services, Pre-Paid Technical Service Hours are only available for purchase for Silver Managed Services Customers. The Service plan also provides those customers with a discount applied to that rate

Assets and Executive Reports:

Inventory Reports will be delivered to the Customer Annually, or upon request. This will include asset information, including warranty renewal (if available) Executive Reports are supplied to the Customer upon request. These can be tailored to the Customers needs, during onboarding.

Installation & Break / Fix - All other services not covered above will incur hourly rates. This would include any "New" Installations or "New" Projects.

Managed Services Statement of Work - City of Cresco Iowa - Page 2 of 4 - Contract for Silver

The Customer - City of Cresco lowa, is contracting for a Silver Managed Services Agreement of for an annual fee of \$7,068.00.

		Monthly rate	Monthly Extended
Network Rate	1	\$235.00	\$235.00
Personal Computers, Laptops and Workstations	9	\$27.00	\$243.00
All server instances, includes physical servers, virtual servers, Hyper-V, VMware and Linux KVM	2	\$47.00	\$94.00
Monitored Network Devices (i.e. Firewalls, Switches, Wireless Access Points, Network Management.	4	\$3.00	\$12.00
Specialized Storage Systems such as iSCSI systems, NAS and JBOD systems. This should not include devices on separate agreement - ie Datto (Contracted Backup and storage listed under Miscellaneous	0	\$11.00	\$0.00
Printer Management is not an option at this time. We are monitoring only. Minimum Charge	2	\$2.50	\$5.00
Miscellaneous Devices - Such as - IBM i, IBM i consoles, IMM, iLO, Onsite Manager, Other devices seen such as Watt Boxes, PDU Monitoring, , include Datto here ("Solutions" may monitor these for compliance and for risk aversion)	1	\$0.00	\$0.00
Excluded Devices 1	18	Devices	\$589.00

City of Cresco lowa, contracting for a Silver Managed Services Agreement - has included the following Offices, Agencies or Departments in this Statement of Work

All Internal Users