**Customer Questionnaire for Lead Service Line Inventory**

Due to Federal regulations, the Cresco Water Department is required to conduct an inventory of every service line within the city. This task is designed to eliminate lead water lines within the country to ensure clean and safe drinking water. In order to compile a database of the materials used in our customer's service lines and plumbing, please take a few minutes to complete this questionnaire and return to:

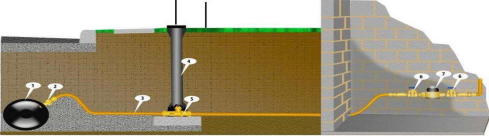
City of Cresco

130 N Park Pl

Cresco, IA 52136

Or email [cityofcresco11@gmail.com](mailto:cityofcresco11@gmail.com)

We thank you for your cooperation in helping us with this to continue to serve clean and safe drinking water to our customers. Inspections will be required if it is determined your house was built before 1988 and you don’t submit this questionnaire.

***Water Service Components*** 

1. Water main

2. Corporation stop (service is tapped to main)

3. Service line

4. Curb box (allows access to curb-stop valve)

5. Curb-stop valve (located on/near property line)

6. House shut-off valve before meter (located in basement)

7. Water meter

8. Optional valve to keep household plumbing from draining, after meter  

Service line material is either galvanized steel, lead, copper or plastic. You can perform some tests on the line before the meter of your service line to determine the material. One test is the **scratch test**. By scratching the private side of your service line with a quarter, you will be able to determine the material. You can also perform the **magnet test** by attempting to stick a magnet to the line. Read on to find out how to conduct these tests:

Lead lines will be shiny when scratched with a quarter. A magnet **WILL NOT** stick to the pipe.

Galvanized steel lines will be dull gray in color when scratched with a quarter. A magnet **WILL** stick to the pipe.

Copper pipes will be shiny and bronze in color when scratched with a quarter. A magnet **WILL NOT** stick to the pipe.

**Please see back side to complete the questionnaire!**

***Contact lnformation***

Name of Person filling out this questionnaire: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone Number should we have questions: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

***Property Information***

Address (use separate sheet for each property): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 

Type: O Single Family O Multi-Family O Commercial O Industrial

Daycare? O Yes  O No School?   O Yes  O No

Year Built if known: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ O Before 1988?  O After 1988?  ­­

**Homes built after June 1988 are not subject to inspection due to the banned use of lead water lines.**

**Please turn in the form or email the address above to inform us if your house was built after 1988**

***Materials List***

l. What material is your service line (3 - the portion coming into the building before the meter) made of?  (Check all that apply)   
 O Lead O Copper O Galvanized Steel O P.E. (polyethylene) O Unsure

2. When was the service line going into your house or business installed?

O Before 1988 O After 1988 O Unsure

3. What material are the pipes in your house or business made of? (Check all that apply)

O Lead O Copper O Galvanized O PVC O PEX  O Unsure

4. How old are the pipes inside your house?

O lnstalled before 1988 O lnstalled between 1989 and 2014

O After 2014  O Unknown

5. Would you be interested in being able to monitor your water usage “live” online for $1.00 per month?

O Yes O No

6. Are you interested in City emergency text alerts?

O Yes O No  Cell Phone Number \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**If possible, please attach a picture of where the service line enters the building prior to the meter**

**and include the meter.**

Return to:

City of Cresco

130 N Park Pl

Cresco, IA 521236

Or email cityofcresco11@gmail.com