



STREET LIGHTING RESOLUTION

The following Resolution \_\_\_\_\_ was adopted by the City Council of the City of Cresco, Iowa at a meeting held on May 6, 2024.

Be it resolved by the City Council of the City of Cresco, Iowa, that Alliant Energy Inc. is hereby directed to make the following changes to the existing system, at the locations described below (or shown on an attached map made a part of this Resolution) according to the terms expressed in the IPL Tariff regarding street lights:

NEW INSTALLATION OR CHANGES IN EXISTING SYSTEM					
ADD NUMBER	DELETE NUMBER	WATTAGE	STYLE OF LUMINAIRE	TYPE AND HEIGHT OF POLE	WIRING (check one)
1. <u>1</u>		<u>45</u>	<u>LED</u>	<u>40' wood</u>	<input checked="" type="checkbox"/> OH <input type="checkbox"/> UG
2. <u>1</u>		<u>45</u>	<u>LED</u>	<u>40' wood</u>	<input checked="" type="checkbox"/> OH <input type="checkbox"/> UG
3. _____					<input type="checkbox"/> OH <input type="checkbox"/> UG

LOCATION OF NEW INSTALLATION OR CHANGES
1. <u>In front of 316 5th Ave SW</u>
2. <u>on 5th Ave SW, SE corner of property at 425 Vernon Rd.</u>
3. _____

City Official \_\_\_\_\_  
declared said Resolution duly passed and adopted the \_\_\_\_\_  
day of \_\_\_\_\_, 20 \_\_\_\_\_.

Attest \_\_\_\_\_  
Title \_\_\_\_\_

RESOLUTION NUMBER \_\_\_\_\_

**RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO AN  
INFORMATION TECHNOLOGY SERVICES AGREEMENT – STATEMENT  
OF WORK WITH SOLUTIONS, INC**

WHEREAS, the City of Cresco intends to renew the Statement of Work according to the terms and conditions of the most recent signed Information Technology Services Agreement with Solutions, Inc. dated 12/1/23; and

WHEREAS, the Solutions, Inc. will provide services set forth in the agreement commencing on 12/1/23 for one year.

NOW, THEREFORE, BE IT RESOLVED THAT the Mayor is authorized and directed to sign the Information Technology Services Agreement - Statement of Work with Solutions, Inc. of Spencer, Iowa.

Council Person \_\_\_\_\_ moved the adoption of the foregoing Resolution and Council Person \_\_\_\_\_ seconded said Motion. Following discussion, a roll call vote was requested by Mayor and said roll call resulted as follows:

Ayes: \_\_\_\_\_  
Nays: \_\_\_\_\_  
Absent: \_\_\_\_\_

Thereupon, the Mayor declared said Resolution duly passed and announced that the Information Technology Services Agreement - Statement of Work between the City of Cresco and Solutions, Inc. is approved and that the Mayor is authorized to execute the contract on behalf of the City of Cresco.

PASSED AND APPROVED THIS \_\_\_\_\_ DAY OF \_\_\_\_\_, 2024.

BY: \_\_\_\_\_  
Mayor Alexander Fortune

ATTEST: \_\_\_\_\_  
City Clerk Nicole Hill



## Information Technology Services Agreement - Statement of Work

THIS STATEMENT OF WORK is made between "Solutions", Inc. (Solutions), and City of Cresco Iowa according to the terms and conditions of the most recent signed Information Technology Services Agreement on file with Solutions dated 12/01/19 (the Agreement).

### 1. TERM

#### 1.1 Service Commencement Date

The Services in this Statement of Work will commence 12/01/24 as agreed by both Parties

The term of this engagement shall be one year, after which time it will become a month to month engagement which can be cancelled with 90 days' notice.

### 2. SCOPE OF SERVICES

#### 2.1 Overview

Break/Fix. The term break/fix refers to the fee-for-service method of providing information technology repairs to businesses, in which a customer calls up a service provider to do an upgrade of a computer program, software product, computer, or a repair of something computer-related like a printer or drive array that is broken, the IT provider offers a solution or repair, and bills the customer for the work done.

"Solutions" will supply the following Services listed here and attached hereto:

##### 2.1.1. Hourly Services with the following rate schedule – All rates shown are current rates and are subject to change with a thirty (30) day notice

Application Support or Training – Current rate is \$139 per hour for Prime Shift with two hour minimum unless otherwise described in one of the attached Solutions Service Plans

IBM i technical services and Image Services – Current rate is \$175 for Prime Shift with two hour minimum unless otherwise described in one of the attached Solutions Service Plans

Computer Programming and Database Consulting – Current rate is \$210 for Prime Shift with two hour minimum unless otherwise described in one of the attached Solutions Service Plans

Levels for Technical Support Services - Rates Shown are Prime Shift - 2 hour minimum may apply for certain Projects

**Level I -** Level I Rate is available for Silver Managed services only - See addendum

**Level II -** \$139.00 per hour - 15 minute minimum (example network printer problem)

**Level III -** \$175.00 per hour - 15 minute minimum (example server problem )

**Level IV -** \$210.00 per hour to \$330.00 per hour 15 minute minimum - Rate is based on service personnel involved or if preapproved subcontractors are involved.

Service orders – May be required for Computer Programming, Consulting, Image Services and Training. It is the customer's responsibility that if they contact Solutions for Assistance on any of the Services listed under this rate schedule they should expect to be invoiced for Services provided at Solutions current rates. A sample of this service order is available from Solutions.

Travel and Expenses - the Customer will be provided an estimate for travel based on location, the number of personnel traveling and time frame. The fee is based on current federal rate for mileage and round trip time to and from the customer's site. Current rate is \$112.00 an hour per person (except level IV) and is subject to change. Other costs such as hotel, per diem meals, parking/tolls will be included in the estimate to be paid by the Customer.

#### 2.2. "Solutions" General Service Level Agreement

General Service Levels are defined as the general levels of support that are applicable to every "Solutions" service. Customer unique requirements (additions or changes) are documented in an SLA Addendum and take precedence over General Service Levels.

General Service Levels are described below:

##### 2.2.1. Service Support

###### 2.2.1.1. Business Hours

Prime Shift – Monday through Friday – 8:00AM to 5:00PM. Off Shift 5:01PM to 7:59 PM Monday through Friday. Double Time Shift - 8:00PM to 7:59AM, weekends (Saturday and Sunday) and Holidays.

Off shift is invoiced at 1.5 times the Prime shift rate with 2 hour minimum. Double time is invoiced at 2.0 times the Prime Shift rate with a two hour minimum.

Technical Support for Networking Hardware and Software based questions. For Managed Services, the "Solutions" Technical Support Help Desk is on call Twenty-four hours a day, seven days a week (except for listed holidays) for Level I & Level II support for Authorized Users. Level I and Level II does not include IBM i (AS400) questions nor Solutions Application Software Questions. For all Customers, Level II, III and Level IV Support is available Monday through Friday from 8:00 AM to 5:00 PM (Prime shift). Advanced Scheduling of Off shift and Double time Level II, III and Level IV support may require a service order or written request. This can be in the form of a document, fax, or email.

Application Support is covered by a Licensed Code Support Agreement. IBM i/ Technical and Software Support are covered either hourly (Level III) with a 2 hour minimum per incident or under the IBM i - Server Management Agreement (See Licensed Support Agreement - (page 1). See IBM i Statement of Work for SLA. Please contact Solutions during Prime shift. Rates specified under 2.1.1

Standard Users/Covered Offices: Are employees that the Customer has approved to call for support during Prime Shift (normal rates apply) to the standard office number (712) 262-4520. It is important that an employee has permission to call and contract for services, because an invoice will be generated. It is assumed that all employees of the Customer are Standard Users unless restricted by Policy or by individual (exception basis). Calls will be prioritized by IBM i Services (if applicable), Silver Managed Services and SoW Break/Fix, in that order, as a priority.

Authorized Users: Are Silver Managed Services users that are empowered by the customer to request billable support at off shift and double time rates. With a Silver Managed Services Agreement, authorized users may call Solutions regarding Level I and II service requests twenty-four hours a day, seven days a week. The user will be provided a toll-free phone number for after hours support. The customer is required to provide an accurate list of current employees that are authorized (inclusion basis).

Requests from non-Standard and non-Authorized Users and non-IBM i covered Service requests: All other service requests will require an email or telephone message request made to the Solutions technical Dispatch desk. All other calls will be logged and every attempt will be made to return the call as soon as possible. General Service Levels will not apply.

#### **2.2.1.2. Non-Business Hours: Off Shift & Double Time Shift**

Off Shift & Double Time Shift unless covered above will be invoiced as stated 2.2.1.1. above.

#### **2.2.1.3. Holiday Schedule**

Holidays are considered non-business hours (Double Time Shift)

#### **2.2.1.4. How to Get Help (Contact Support)**

For Solutions Application Support, System I / iSeries or Custom Programming call (712) 262-4520 or email [dispatch@gmdsolutions.com](mailto:dispatch@gmdsolutions.com)

For Managed Services Clients - Call the 1-800 Support Number provided, call (712) 262-4520 or email [dispatch@gmdsolutions.com](mailto:dispatch@gmdsolutions.com) or call the toll-free

For all other service and support inquiries - Call (712) 262-4520 or email [dispatch@gmdsolutions.com](mailto:dispatch@gmdsolutions.com).

## **2.2.2. Duties and Responsibilities Overview**

### **"Solutions" Responsibilities**

Managed Services Customers - "Solutions" is your first line of defense when a user has a problem with a computer (desktop, laptop, or server), IBM i (where applicable on Support Agreement), web access, email, Wide Area Network (WAN) or telecommunications. You can expect the following from us:

- We will acknowledge your issue within 1 hour to 8 business hours, depending on priority of the issue.
- We will take ownership of the issue.
- We will listen to you.
- We will resolve issues in a timely manner.
- We will ask for your feedback (customer surveys).

### **Customer Responsibilities:**

We want customers to partner with us to find an agreeable resolution to any situation. Maintaining a positive connection by sharing information, demonstrating the ability to listen and remaining accountable are critical aspects for both "Solutions" and our customers. We ask the following from our customers:

- Report technology issues in a timely fashion.
- Document as much detail into the symptoms of the issue as possible.
- Request and schedule special services well in advance in writing, when requested. For example installation of new equipment or creation of new user accounts.
- Acquire proper/recommended training for users. User support is not to be a substitute for training.
- Customer will pay all charges for equipment and/or services rendered unless otherwise covered by one of the Solutions Service Plans

## **2.2.3. Incidents, Problems and Service Requests**

### **Ticket Creation**

The "Solutions" staff will be expected to create tickets that come in over the phone or email. Once the ticket is created it will be auto assigned based on pre-defined criteria or you can assign it to the appropriate group.

- Upon creation of a ticket, the customer will automatically receive an email confirmation with the ticket or reference number. This confirmation denotes that the Incident or Service Request has been logged at the "Solutions" Help Desk, and that it has been dispatched to a team/IT Specialist. The customer is responsible for ensuring that their email address is provided to the "Solutions" Help Desk for update and resolution notification purposes.

#### Ticket Prioritization and Service Plans

The "Solutions" Dispatch Desk assigns a priority to every incident or service request that is initiated. A prioritization model is used to ensure a consistent approach to defining the sequence in which an item needs to be resolved and to drive the assignment of resources.

#### Solutions Service Plans

The Customer is required to have implemented the appropriate service plan to qualify for Critical, Urgent, High, and Medium Priorities. Customers without the appropriate Service Plan will only qualify for Low Priority.

- Application Support is covered by the *Licensed Code Support Agreement* and is included here for Priority Reference only.
- IBM i Server Management for qualified problems involving this environment. *Requires: License Agreement - IBM i Statement of Work*
- Managed Services - Network. *Requires: Managed Services Statement of Work*
- Customers without a service plan will be dealt with as time permits regardless of the problem.

#### Priorities

"Solutions" will respond to problems according to the following Priorities for the above listed Service Plans:

- **Critical/Emergency** – Response time is 1 business hour. Used when many people are affected by this incident.
- **Urgent** – Response time is 2 business hours. Used only for tickets coming from Customer with contracts for Guaranteed Response Times.
- **High** – Response time is 4 hours. Used when 1 or more customer users are experiencing a problem that needs fairly quick attention.
- **Medium** – Response time is 8 business hours. Used when 1 or more customers are experiencing a problem that has a work around or does not need to be solved in 4 or less hours.
- **Low** – Response Time is 16 business hours. Used when 1 or more customers are experiencing a problem that is not effecting their work, but they would like it fixed.
- **Scheduled** – Response Time is 72 business hours. Research and/or waiting for Customer to respond to a request or testing. (Usually Involving installation)

Problem Severity	Response Time	Acknowledgement Time
Critical/Emergency	1 business hour	30 Minutes
Urgent	2 business hours	1 business hour
High	4 business hours	2 business hours
Medium	8 business hours	4 business hours
Low	16 business hours	8 business hours
Scheduled	72 business hours	NA

Acknowledgement time is defined as the time allotted for an IT Specialist to acknowledge receipt of the reported incident. This metric is measured monthly and the internal SLA is that 99.50% of the tickets will be acknowledged within the time defined.

Response time is defined as the base time allotted to begin the troubleshooting or implementation effort. If the customer requires a specific date or time for the effort to commence, it must be defined within the ticket information.

#### 2.2.4. Ticket Resolution (Closing a Ticket)

Documenting a complete resolution, once it is found, within the ticket is required. This will help others who run into the same problem. This can also be used to do some cross training. The "Solutions" goal for Closing Tickets is 90% of Help Desk tickets will be closed within 10 Business Days. (Most normal, routine incidents/requests where processes exist are actually completed in less than a week, however some incidents may require a work around for a short term until fully resolved (which may take longer than 10 days). The general expectation is that 90% of problems or incidents will be resolved within 10 days or less, with some exceptions.

#### 2.3. Customer Communication

As previously stated, "Solutions" will update customers as incidents are being worked and upon incident resolution. But sometimes through Utility failures, Hardware failures, Telephone failures, or Internet failures outside of Solutions control, Solutions will have a hard time contacting the Customer or receiving Customer calls. When this does happen Solutions will contact the Customer using the following methods if applicable:

- A message on the "Solutions" Help Desk phone so that you know there is an outage and it is being worked on.
- A General service order will be created followed by an email to the "Solutions"-Customer distribution lists. The email will advise Information Technology contacts of the disruption and will advise that people link to the Customer Portal for ongoing updates and information.
- Notification on the "Solutions" Homepage
- If the outage affects all other forms of communication, "Solutions" will send a voice mail "blast" to the Information Technology contacts at other customers and departments to notify customers of the disruption.

**2.4 Customer Escalation**

The "Solutions" Help Desk is the single point of contact for initiating all Incidents and Service Requests, including any requests for ticket escalation. Please contact the "Solutions" Help Desk at 712-262-4520 or email [dispatch@gmdsolutions.com](mailto:dispatch@gmdsolutions.com).

**2.5. Billable or Pre-Paid Hours service order Process**

All service orders (i.e. additional services, etc.) whether originated by "Solutions" or the customer, must be documented for approval. The process starts with a request submitted via the "Solutions" Help Desk.

"Solutions" initiated service orders will not be executed without first notifying the customer, and when appropriate, getting customer approval. In the case of an emergency, the customer will be contacted as quickly as feasible and informed of the work performed.

Customer agrees to provide personnel for testing and validation of their equipment functionality after installation, upgrades, and other significant system updates.

**2.6 Dispute Resolution**

As per the "SOLUTIONS" INFORMATION TECHNOLOGY SERVICES AGREEMENT, of which this is a part, dispute resolution will be dealt with as per section [16.8. Dispute Resolution & Binding Arbitration](#).

**2.7. Solutions SERVICE PLANS included with this Statement of Work**

X	Silver Managed Services Agreement - Annual Fee of	\$7,562.76
	Standard Travel Rates Apply. Statement of Work is for Hourly Services only as needed.	

<i>Total Statement of Work</i>	\$7,562.76
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**3. INVOICING**

All invoicing will occur monthly after services have been provided, unless pre-paid and all fees shall be due Net 30. Any additional services not identified in a Statement of Work (SOW) that are requested by Customer at any time during the term of the SOW will be billed by "Solutions" at "Solutions" then current rates, and Customer agrees to pay for said services under the terms and conditions of the Statement of Work and the Services Agreement.

SIGNATURES

IN WITNESS WHEREOF the parties have executed this Statement of Work as of the day and year first set forth above.

Accepted by Customer: City of Cresco Iowa

\_\_\_\_\_

signature

\_\_\_\_\_

Name

\_\_\_\_\_

Title

\_\_\_\_\_ 2024

Date

Accepted by Solutions, Inc.

*Robert E. Dugan* \_\_\_\_\_

signature

Robert Dugan

\_\_\_\_\_

Name

VP Operations

\_\_\_\_\_

Title

\_\_\_\_\_ 2024

Date

### **Customer will maintain their network to Industry Best Practices and Minimums**

Due to the constant changes in the IT industry, Industry Best Practices are constantly evolving. Although "Solutions" does not require the Customer to implement every Best Practice recommended by Customer's Software and Technology provider, "Solutions" does have minimum requirements to support a Customer's network securely and safely. The requirements will be supplied to the customer as part of the Onboarding Process and reviewed Annually (see Network Assessment). The Customer will, at their own expense, have these devices and software upgraded to the minimum recommended levels. These requirements affect Wiring, Internet, Firewalls, Security, Network, LAN, WAN, Hardware and Software.

### **Monitoring IP addresses**

Managed Services monitors all IP based devices (except for mutually agreed upon exclusions) at the customer's site based on industry based best-practice monitoring policies with the goal to become proactive and eliminate problems before they occur.

### **Managed Services Software**

The Managed Services Software and Utilities supplied by Solutions will automatically perform secure, comprehensive scans of the customer environment to gather up-to-date information needed to oversee the customers' IT assets. Solutions will monitor anything with an IP address, including: desktops, laptops, servers, managed switches, routers, firewalls, gateways, VoIP Switches, phones, printers, specialized equipment, environmental control devices (limited monitoring), Hardware as a Service (HaaS), Platform as a Service (PaaS), including Operating Systems, Software as a Service (SaaS) identifiable Application Software, and virtual machines unless otherwise excluded. All Monitoring will use industry based standards and protocols (WMI, SNMP, Syslog, NetBIOS, ICMP, XML, etc.) used widely within a typical network environment (unless removed from Monitoring as agreed to by Solutions and the Customer).

### **Network Assessment and an analysis of all devices will be run regularly**

#### **The Customer will upgrade all Hardware and Software to recommended levels**

Once the Assessment has been completed an analysis will be delivered to the customer as to what hardware/devices are not or no longer acceptable and/or what software needs to be upgraded to minimum levels of support. The Customer, will at their own cost, have these devices and software upgraded to the minimum recommended levels.

#### **What cannot be Excluded from Managed Services?**

No Security devices (routers and firewalls), Switches, Personal Computers, (both physical and virtual), Laptops, Workstations, Appliances (Linux based or otherwise), or Servers (both physical and virtual) may be excluded from the monitoring service. These are integral components of the network and all are needed to maintain the health of the network.

#### **What can be Excluded from Managed Services?**

Excluded devices might be devices such as Cell Phones that are relegated to a separate subnet. Or, miscellaneous hardware that has been identified and excluded (doorbell systems). These are devices that Solutions and the Customer have mutually agreed upon as exclusions.

### **Break/Fix**

The term break/fix refers to the fee-for-service method of providing information technology repairs to businesses, in which a customer calls up a service provider to do an upgrade of a computer program, software product, computer, or a repair of something computer-related like a printer or drive array that is broken, the IT provider offers a solution or repair, and bills the customer for the work done.

### **Unsupported Hardware or Software**

will not be covered by any Managed Services Agreement. Unsupported Hardware or Software is defined as when the original Manufacturer has dropped maintenance or has stopped providing updates or fixes to their hardware or software. Examples of this would be Microsoft Windows XP, Windows 7, Microsoft Windows Server 2008, or IBM I 8202-E4D.

### **What is a New Installation or New Project**

If the word "New" is referenced by Solutions in a service order it is not covered and is considered either an Installation or a Project. Usual and Customary rates as listed under Hourly Services will apply. Examples: The Customer purchased a "New" Personal Computer. The customer wants to move a User's PC to a "New" location. The customer wants to implement a "New" Security Plan.

The Customer - City of Cresco Iowa, is contracting for a Silver Managed Services Agreement - Silver Service Plan

## **Managed Services Tickets (service orders):**

Silver Service Plan Users - "Solutions" provides a dispatch desk and ticketing system. When an error has occurred, trouble shooting is required, or something simply has to be fixed, "Solutions" will have Dispatch create a service order, contact whomever the Customer wishes to have contacted, and based on the type of error, hand it off, or perform the service as agreed to. Customer is still responsible for Non "Solutions" Labor Costs, Hardware, and Licensing costs, if required.

## **Twenty-four by seven Monitoring and Alerting:**

Depending on if there is an Alert, Failure, Threat or Security concern, Solutions will contact the Customer's representative(s) as how they would like to have the problem remediated. Error & Event Logs will be created, monitored and maintained based on the existing monitors available.

Twenty-four hour Electronic Monitoring of the Customer Network. This includes TCP/IP errors, Disk health, Windows services not started, High Processor usage, High memory/RAM usage, Low disk space, Recently restarted, Recent memory dumps, Online/Offline, DNS service not started on Domain controllers, Active Directory errors, Hyper-V replica errors, Virtual Machine management service, Hyper-V application errors, Multi-WAN disconnects, High Temperature on certain hardware, manufacturer Identified alerts (such as fan health) and pre-failure Indicators.

Twenty-four hour Application and Database Monitoring. When electronic application monitoring is accessible from the Vendor, Solutions will Monitor Applications and Database for Application Failures.

Twenty-four hour Electronic Monitoring of Desktops and Servers for Security Issues.

Twenty-four hour Electronic Monitoring of Firewall(s).

Twenty-four hour Electronic Monitoring of the Backup Job that has been setup by the Customer or on the Customer's behalf.

### **Patch Management:**

Microsoft Security Patch Management - As Microsoft releases critical security patches they are loaded as soon as approved to be installed.

Microsoft OS Patch Management - Proactively install and monitor the available OS Patches available from Microsoft. Please note this is for the current supported version of the Operating system and Server software. Examples are Windows 10, Windows 11, Windows Server 2016, Windows Server 2019, Windows Server 2022.

Other Desktop, Server and Application Patch Management - Proactively install and monitor the available Application Patches available from Microsoft and other selected desktop Applications. Please note this is for the current supported version of the Licensed applications only. Examples would be IE Explorer, Microsoft Office and Adobe Reader. A current list of applications will be provided upon request. Customer is responsible for Hardware and Licensing costs if required.

### **Security Services:**

Solutions will Manage the Customer's Antivirus and Antispyware (Business or Enterprise Class only)- including scheduled updates and upgrades. Only approved products are included. Check with Solutions for the approved list of products. Customer is still responsible for Licensing costs and new installations.

Active Directory Users - Manage existing Users if needed, Disable Users and Manage Passwords. - This ensures that with one call your users can have their passwords reset. This does not preclude the local Administrator resetting passwords. Customer is still responsible for Licensing costs and new installations. Active Directory Cleanup will be performed as needed.

Work with your local Security Administrator to ensure that the Security is enforced across the network. (Design and delivery of Security plans are billable)

Firewall Management - Proactively Manage Customer's Firewall and troubleshoot problems as they arise. Changes will be reviewed with the Customer's designated contact. Once VPN's and other security measures have been agreed to and installed, "Solutions" will monitor the VPN for errors if they occur. This does not include setting up new users, new policies or new VPNs. Customer is still responsible for Hardware, Licensing costs and new installations.

Switch Management - Proactively Manage Switches and troubleshoot problems as they arise. Once installed ensure that they are backed up after changes are made. Customer is still responsible for Hardware, Licensing costs and new installations.

### **Backup Services:**

Backup Health - Solutions will automate the monitoring during the Onboarding process and new purchases, the various backup processes being used by the Customer excluding Cloud Hosted Servers and the IBM i (this is usually covered elsewhere). This is limited to mutually agreed to backup applications that can be monitored. If there are alerts or errors, notify the Customer, and then offer remediation at an additional cost. Exceptions would be if the backup is covered by a separate, additional Statement of Work: IE Datto Agreement.

Annually, assist the Customer in verifying backup media and locations if offsite, to ensure backup was complete. If the Customer wishes to verify backup media and/or locations more than once a year, additional fees will be incurred at normal rates. If there has been a problem with what has been backed up, offer remediation at an additional cost. Exceptions would be if the backup is covered by a separate, additional Statement of Work: IE Datto Agreement.

Backup Software Patch Management - Proactively install and monitor the available Software Patches available from the software agreed to, in the paragraph that begins Backup Health above. Customer is still responsible for Licensing costs. Automated software upgrades will be included if available.

### **Pre-Paid Hours**

Pre-Paid Hours – With the exception of Pre-Paid Labor for Image Services, Pre-Paid Technical Service Hours are only available for purchase for Silver Managed Services Customers. The Service plan also provides those customers with a discount applied to that rate

### **Assets and Executive Reports:**

Inventory Reports will be delivered to the Customer Annually, or upon request. This will include asset information, including warranty renewal (if available)

Executive Reports are supplied to the Customer upon request. These can be tailored to the Customers needs, during onboarding.

**Installation & Break / Fix - All other services not covered above will incur hourly rates. This would include any "New" Installations or "New" Projects.**



**Silver**

The Customer - City of Cresco Iowa, is contracting for a Silver Managed Services Agreement for an annual fee of \$7,562.76.

			Monthly rate	Monthly Extended
	Network Rate	1	\$251.45	\$251.45
	Personal Computers, Laptops and Workstations	9	\$28.89	\$260.01
All server instances, includes physical servers, virtual servers, Hyper-V, VMware and Linux KVM		2	\$50.29	\$100.58
Monitored Network Devices (i.e. Firewalls, Switches, Wireless Access Points, Network Management.		4	\$3.21	\$12.84
Specialized Storage Systems such as iSCSI systems, NAS and JBOD systems. This should not include devices on separate agreement - ie Datto (Contracted Backup and storage listed under Miscellaneous		0	\$11.77	\$0.00
Printer Management is not an option at this time. We are monitoring only. Minimum Charge		2	\$2.68	\$5.35
Miscellaneous Devices - Such as - IBM i, IBM i consoles, IMM, iLO, Onsite Manager, Other devices seen such as Watt Boxes, PDU Monitoring, , include Datto here ("Solutions" may monitor these for compliance and for risk aversion)		1	\$0.00	\$0.00
Excluded Devices	1	18	Devices	\$630.23

City of Cresco Iowa, contracting for a Silver Managed Services Agreement - has included the following Offices, Agencies or Departments in this Statement of Work

All Internal Users



RESOLUTION NO. \_\_\_\_\_

RESOLUTION AUTHORIZING TRANSFER OF FUNDS FOR FY 2024  
(MAY & RECURRING TRANSFERS)

WHEREAS, the City of Cresco authorizes the transfer between funds in the budget based on estimated revenues and expenses; and

WHEREAS, the transfers were included in the current budget as adopted for the 2023/2024 Fiscal Year; and

WHEREAS, to increase the transparency of the accounting for the transfers they are listed below:

<b>From Fund</b>	<b>To Fund</b>	<b>Amount</b>	<b>Description</b>
#091 Street Trust Fund	#319 Street Assessmt Proj	\$30,000	Transfer assessments received to the 7 <sup>th</sup> Street W Assessment Project
#091 Street Trust Fund	#319 7 <sup>th</sup> St W Project Fund	\$55,000	Reclassify Street Assessments and Street Trust reserves transferred to 7 <sup>th</sup> St W Project instead of Downtown Crosswalk Project
#091 Street Trust Fund	#324 Dwntn Crosswalk Proj	<\$55,000>	Reclassify Street Assessments and Street Trust reserves transferred to 7 <sup>th</sup> St W Project instead of Downtown Crosswalk Project
#112 Employee Benefits	#001 General Fund	\$46,900	Employee benefits including FICA, IPERS and Health Insurance transferred to General Fund Departments (Police, Park, Fitness Center, Administration)
#121 Local Opt Sales Tax	#022 Local Opt Tax Project	\$108,000	Transfer 90% of the local option sales tax received to the Project Fund for projects and equipment
#121 Local Opt Sales Tax	#200 Debt Service Fund	\$12,000	Transfer 10% of the local option sales tax received for debt payments to reduce property tax asking
#610 Sewer Revenue Fund	#612 Sewer Operating Fund	\$10,500	All Sewer revenue is received into the Revenue Fund and transferred as needed to cover Sewer operating expenses

BE IT THEREFORE RESOLVED, that the City of Cresco is allowing the transfer of funds indicated above and are included in the amended budget for FYE June 30, 2024.

PASSED AND APPROVED THIS 6<sup>TH</sup> DAY OF MAY, 2024

\_\_\_\_\_  
Mayor Alexander Fortune

Attest: \_\_\_\_\_  
City Clerk Nicole Hill

RESOLUTION NUMBER \_\_\_\_\_

RESOLUTION AUTHORIZING THE CHANGE IN AUTHORIZED BUSINESS OFFICER CITY OF CRESCO TCM BANK CREDIT CARDS

WHEREAS, the City of Cresco has four Visa Credit Cards in the name of the City of Cresco with Nathan Widell, Public Works Director, and Michelle Elton listed as the Authorized Business Officers; and

WHEREAS, Michelle Elton and Nathan A. Widell are no longer employed by the City of Cresco and the new City Clerk, Nicole Hill and Public Works Director, David J. Brenno should now be listed as the Authorized Business Officers; and

WHEREAS, the credit card is available for business purposes for the City of Cresco employees; and

WHEREAS, the City has a credit limit of \$10,000 on this Visa credit card, \$2,000 on the Police Visa credit card, \$4,000 on the Fitness Center Visa credit card, and \$4,000 on the Theatre Visa credit card.

THEREFORE, Council Person \_\_\_\_\_ moved the adoption of the foregoing Resolution Authorizing the change of the Authorized Business Officer from City Clerk Michelle Elton to City Clerk Nicole Hill and Public Works Director, Nathan A. Widell to Public Works Director, David J. Brenno and to execute the resolution to modify the Cardholder Accounts accordingly. The total Company Credit Line should remain at \$20,000 for the four combined credit cards. Council Person \_\_\_\_\_ seconded said motion. A roll call vote was requested by the Mayor and said roll call vote resulted as follows:

Ayes: \_\_\_\_\_

Nays: \_\_\_\_\_

Absent: \_\_\_\_\_

Thereupon, the Mayor declared said Resolution duly passed and announced that the resolution to change of the Authorized Business Officer from City Clerk Michelle Elton to City Clerk Nicole Hill and Public Works Director, Nathan A. Widell to Public Works Director, David J. Brenno and to execute the resolution to modify the Cardholder Accounts on behalf of the City of Cresco is approved and that the Mayor is authorized to execute the resolution on behalf of the City of Cresco.

PASSED AND APPROVED THIS 6<sup>th</sup> DAY OF MAY, 2024.

BY: \_\_\_\_\_  
Mayor Alexander Fortune

ATTEST: \_\_\_\_\_  
City Clerk Nicole Hill



## Business Officer Resolution Form

Note: The person signing this form, cannot self-elect to be Authorized business officer, and TCM Bank reserves the rights of asking additional information to support the update or designation of new business officers.

I, Alexander Fortune, hereby certify that I am a qualified Officer, of City of Cresco (Business Name), with Tax id 42-6004441, that the following resolution was duly adopted on May 6, 2024 (date); and that the following is a true and correct authorized resolution as it appear in the organization's minutes book.

RESOLVED, that any of the following officers of this organization are empowered to authorize TCM Bank, N.A. to make any type of changes to this business account.

Print Name	Signature	Title or Position
1 <u>Nicole Hill</u>	<u>Nicole Hill</u>	<u>City Clerk</u>
2 <u>David J. Brenno</u>	<u>David J. Brenno</u>	<u>Public Works Dir</u>
3 _____	_____	_____
4 _____	_____	_____
5 _____	_____	_____

Authorized by: Alexander Fortune

Signature: \_\_\_\_\_

Title: Mayor

RESOLUTION NO. \_\_\_\_\_

RESOLUTION APPROVING WAGE AGREEMENT  
FOR SPECIFIED FULL-TIME NONUNION EMPLOYEE

WHEREAS, the Local 1068 American Federation of State, County and Municipal Employees have agreed to a one-year wage package for July 1, 2024 – June 30, 2025; and

WHEREAS, City Council of Cresco, Iowa, has stated they will make the same wage and benefit package available for full-time security (police) employees; and

WHEREAS, the nonunion personnel affected by this agreement consist of the employee in the following positions: Chief of Police; and

WHEREAS, the City will implement a wage increase of 4% for full-time nonunion employees, listed above, effective July 1, 2024 and 4% effective January 1, 2025.

THEREFORE, BE IT RESOLVED, that the City Council and the specified full-time nonunion employee agree to the wage adjustments listed above.

PASSED AND APPROVED THIS \_\_\_\_\_ DAY OF \_\_\_\_\_, 2024.

\_\_\_\_\_  
Mayor Alexander Fortune

Attest: \_\_\_\_\_  
City Clerk Nicole Hill

APPENDIX C  
WAGE SCHEDULE (EFFECTIVE JULY 1, 2024 THROUGH JUNE 30, 2025)

<u>Job Classification:</u>	7-1-24	1-1-25
----------------------------	--------	--------

<b>RAISE (SECURITY)</b>	<b>4.0%</b>	<b>4.0%</b>
-------------------------	-------------	-------------

SECURITY

Assistant Chief of Police	\$33.18	\$34.51
Lieutenant	\$32.66	\$33.97
Police Sergeant	\$32.41	\$33.71
Patrol Officer	\$32.14	\$33.43

<b>RAISE (PUBLIC WORKS)</b>	<b>3.75%</b>
-----------------------------	--------------

STREET

Assistant Superintendent of Streets	\$26.71
Street Maintenance Worker	\$26.01

SEWAGE TREATMENT

Assistant Sewage Superintendent	\$26.71
Laborer	\$26.01

WATERWORKS

Assistant Water Superintendent	\$26.71
Laborer	\$26.01

ARTICLE 17, SECTION 5 - CERTIFICATION PAY AND UPDATE APPENDIX B (Grade 3 Wastewater)

State Water Certification (must pass both Distribution and Treatment certifications)

Grade 1	\$0.25 per hour
Grade 2	\$0.50 per hour (this includes the Grade 1 increase)

State Wastewater Certification

Grade 1	\$0.25 per hour
Grade 2	\$0.50 per hour (this includes the Grade 1 increase)
Grade 3	\$0.85 per hour (this includes the Grade 1 & 2 increase)

The employee assigned to be the canine handler will be paid a monthly stipend of \$25.00 paid on the first paycheck of each month.

ARTICLE 17, SECTION 3 - LONGEVITY

All hourly paid City employees shall be compensated for their continuous years of service in the following manner:

- A. At the end of 5 consecutive years of service, the employee shall receive \$20.00 per month increase.
- B. At the end of each following 5-year period of continuous employment, an employee shall receive an additional \$20.00 per month increase, up to a maximum of \$100.00 per month increase.



**CITY OF CRESCO**

**Water & Sewer Projections**

7% Recommended

9% Recommended

**WATER**

	Current Rate	1.05	1.07
Annual rate increase	<u>24/25</u>	<u>24/25</u>	<u>24/25</u>
Rate per 1,000 gal	\$6.00	\$6.30	\$6.62
Projected revenue	\$585,000	\$614,250	\$625,950
Other revenue	<u>\$81,300</u>	<u>\$81,300</u>	<u>\$81,300</u>
Total revenue	\$666,300	\$695,550	\$707,250
Normal operations expense	\$538,300	\$538,300	\$538,300
Equip or Projects (not amortiz)	\$297,000	\$297,000	\$297,000
Amortized - Set aside reserves		<u>\$68,800</u>	<u>\$68,800</u>
Total expenses	\$835,300	\$904,100	\$904,100
<b>Projected Net Income(Loss)</b>	<b>-\$169,000</b>	<b>-\$208,550</b>	<b>-\$196,850</b>
Project Expenses (Amortized) <i>(paid this year out of reserves)</i>	Meters/Wtrmn	\$200,000	\$200,000
Beg Reserve Balance		\$792,000	\$792,000
<b>Ending Reserve Balance</b>		<b>\$452,250</b>	<b>\$463,950</b>
Amortized expenses			
Tower inspections		\$1,600	\$1,600
Pull wells		\$15,000	\$15,000
Meter replacements		<del>\$30,000</del>	<del>\$30,000</del>
Big tower paint/repair		\$35,000	\$35,000
Small Tower paint/repair		\$5,000	\$5,000
Watermain Replacements		<del>\$10,000</del>	<del>\$10,000</del>
New truck		\$8,333	\$8,333
Mower		<u>\$1,200</u>	<u>\$1,200</u>
Expenses to Set Aside For:		<del>\$106,133</del>	<del>\$106,133</del>
24 Est increased by 4% annually	24/25 Adj	\$66,133	\$66,133

**SEWER**

	Current Rate	1.07	1.09
Annual rate increase	<u>24/25</u>	<u>24/25</u>	<u>24/25</u>
Rate per 1,000 gal	\$10.04	\$10.74	\$10.94
Projected revenue	\$811,300	\$868,091	\$884,317
Projected Aveka revenue	\$0	\$0	\$0
Other revenue	<u>\$82,100</u>	<u>\$82,100</u>	<u>\$82,100</u>
Total revenue	\$893,400	\$950,191	\$966,417
Normal operations expense	\$769,300	\$769,300	\$769,300
Equip or Projects (not amortiz)	\$10,000	\$10,000	\$10,000
Amortized - Set aside reserves		<u>\$68,350</u>	<u>\$68,350</u>
Total expenses	\$779,300	\$847,650	\$847,650
<b>Projected Net Income(Loss)</b>	<b>\$114,100</b>	<b>\$102,541</b>	<b>\$118,767</b>
SRF Loan Payments	\$29,000	\$29,000	\$29,000
Project Expenses (Amortized) <i>(paid this year out of reserves)</i>	\$186,000	\$186,000	\$186,000
Beg Reserve Balance		\$1,795,000	\$1,795,000
<b>Ending Reserve Balance</b>		<b>\$1,750,891</b>	<b>\$1,767,117</b>
Amortized expenses			
Major equip replace 23-28 <i>(45 yr amort)</i>		\$28,467	\$28,467
Major equip replace 28-33 <i>(60 yr amort)</i>		\$39,883	\$39,883
Sewer Main Repairs		<del>\$75,000</del>	<del>\$75,000</del>
New truck		<del>\$8,333</del>	<del>\$8,333</del>
New mower		<u>\$1,200</u>	<u>\$1,200</u>
Expenses to Set Aside For:		<del>\$152,883</del>	<del>\$152,883</del>
24 Est increased by 4% annually	24/25 Adj	\$68,350	\$68,350
<i>Nutrient Reduction - not included (15 yr amort w/o int)</i>			\$733,333

The year that amortized projects are actually paid may result in a loss that year.

\$124,100	Revenue minus op expenses
\$31,900	110% of Annual SRF Pmt

Due to Aveka selling out and new owner having minimal water/sewer usage, revenue for both water and sewer will be down significantly in FY25. FY24 will not be affected as much because there was revenue received from Aveka for a few months plus **Interest income** was much higher than budgeted.

Recommendation would be 7% Water Increase, 9% Sewer Rate Increase, Industrial User Rate Increase to same sewer rate and increase Yardwaste by 25 cents to \$2.00 per month (due to Fence requirements or chipping expense increases).

City of Cresco  
Sewer/Water Rate Analysis  
Current Rates Ending June 30, 2024

Examples for July 1, 2024 7% **Water** and 9% **Sewer** Increase including January 1, 2025 4% **Garbage** & 4% **Recycling**

WATER - Minimum Bill: \$9.00 (1,500 gallons)				SEWER - Minimum Bill \$15.06 (1,500 gallons)				
Gallons	Current Rate	7% Increase	10% Increase	Gallons	Current Rate	9% Increase	10% Increase	13% Increase
Min 1,500	9.00	9.63	9.90	min 1,500	15.06	16.42	16.57	17.02
First 7,000	6.00	6.42	6.60 per 1000 gal	per 1000 gal	10.04	10.94	11.04	11.35
Next 60,000	5.47	5.85	6.02 per 1000 gal					
Over 67,000	5.01	5.36	5.51 per 1000 gal	Yardwaste	1.75	2.00		
						14%		

Minimum Bill	Current Rate	With RC & Garbage Increase	7%W 9%S 14% YW	Increase Current
Water	9.00	9.00	9.63	0.63
WET Tax	0.54	0.54	0.58	0.04
Sewer	15.06	15.06	16.42	1.36
Garbage	23.09	24.02 4% Dec '24	24.02	0.93
YW	1.75	1.75	2.00	0.25
RC	6.39	6.65 4% Dec '24	6.65	0.26
Cap Impr	<u>3.50</u>	<u>3.50</u>	<u>3.50</u>	<u>0.00</u>
	59.33	60.52	62.79	3.46

Residential (2 people) 3,770	Current Rate	7%W 9%S	Increase
Water	22.62	24.20	
Wa Tax	1.36	1.45	
Sewer	37.85	41.26	
Garbage	23.09	24.02	
YW	1.75	2.00	
RC	6.39	6.65	
Cap Impr	3.50	3.50	
	96.56	103.08	6.52

Residential (family of 6)				
9,609	Current		7%W 9%S	Increase
	Rate			
Water	56.27		60.21	
Wa Tax	3.38		3.61	
Sewer	96.47		105.16	
Garbage	23.09		24.02	
YW	1.75		2.00	
RC	6.39		6.65	
Cap Impr	3.50		3.50	
	190.85		205.15	14.30

Multi-Residential				
24,801	Current		7%W 9%S	Increase
	Rate			
Water	139.37		149.13	
Wa Tax	8.36		8.95	
Sewer	249.00		271.41	
Garbage	162.80		169.31	
YW	1.75		2.00	
RC	6.39		6.65	
Cap Impr	3.50		3.50	
	571.18		610.94	39.77

Commercial				
41,898	Current		7%W 9%S	Increase
	Rate			
Water	232.89		249.19	
Tax (W&S)	43.42		47.05	
Sewer	420.66		458.51	
Garbage	162.80		169.31	
YW	1.75		2.00	
RC	6.39		6.65	
Cap Impr	3.50		3.50	
	871.41		936.21	64.81

# City of Cresco

History of Rates - WATER				History of Rates - SEWER				Industrial Agreement Rates - SEWER only							
Year	Rate per thousand gallons	Rate Increase	Actual Revenue Increase	Year	Rate per thousand gallons	Rate Increase	Actual Revenue Increase	Effective Date	Rate per thousand gallons	Rate Increase	BOD (multiplied by 30-Day Average)	Annual Utility Bill Payments (including surcharges)	# of Surcharges Paid	Actual Increase w/o surching	
1998	\$2.45			1998	\$3.85			1/19/15	\$3.70		\$7.01	\$73,633	7	\$4,684	
1/1/01	\$2.45	0%		1/1/01	\$4.10	6%		7/1/15	\$3.70	0%	\$7.01	\$89,402	5	\$1,416	
7/1/01	\$2.45	0%		7/1/01	\$5.00	22%		7/1/16	\$4.65	26%	\$7.01	\$162,892	5	\$6,700	
7/1/07	\$2.57	5%		7/1/07	\$5.25	5%		7/1/17	\$4.65	0%	\$7.01	\$104,911	6	\$30,500	
7/1/08	\$2.70	5%	-2%	7/1/08	\$5.51	5%	-2%	7/1/18	\$5.71	23%	\$7.20	\$87,206	8	\$7,600	
7/1/09	\$2.78	3%	7%	7/1/09	\$5.68	3%	4%	7/1/19	\$7.16	25%	\$7.20	\$102,846	4	\$6,000	
7/1/10	\$3.45	24%	33%	7/1/10	\$6.82	20%	20%	7/1/20	\$7.62	6%	\$7.20	\$46,753	1	\$190	
7/1/11	\$3.52	2%	9%	7/1/11	\$6.96	2%	5%	7/1/21	\$7.92	4%	\$7.20	\$88,380	5	\$4,535	
7/1/12	\$3.52	0%	-4%	7/1/12	\$6.96	0%	0%	7/1/22	\$8.55	8%	\$7.20	\$179,136	28	\$51,782	
7/1/13	\$3.84	9%	3%	7/1/13	\$7.10	2%	-1%	7/1/23	\$9.23	8%	\$7.20	\$44,209	12	\$11,331	
7/1/14	\$4.04	5%	4%	7/1/14	\$7.50	6%	3%	(For 9 months 7/1/23-3/31/24 - Sold March 2024)							
7/1/15	\$4.24	5%	2%	7/1/15	\$7.60	1%	1%								
7/1/16	\$4.45	5%	4%	7/1/16	\$7.70	1%	0%	Total 10 yrs				\$979,368	81	\$124,738	
7/1/17	\$4.65	4%	4%	7/1/17	\$7.78	1%	-1%	(NOT including 3/25/22 FOG chg \$14,210 pd 1/30/23)							
7/1/18	\$4.84	4%	1%	7/1/18	\$8.17	5%	3%	(water & sewer flow chgs are about same)							
7/1/19	\$5.03	4%	6%	7/1/19	\$8.58	5%	8%								
7/1/20	\$5.18	3%	-1%	7/1/20	\$8.84	3%	-2%								
7/1/21	\$5.49	6%	6%	7/1/21	\$9.19	4%	5%								
7/1/22	\$5.71	4%	8%	7/1/22	\$9.56	4%	9%								
7/1/23	\$6.00	5%	0% est	7/1/23	\$10.04	5%	-2% est								
7/1/24	\$6.42	7%	7% est	7/1/24	\$10.94	9%	9% est								
min bill increased \$.43 on 7/1/23				min bill increased \$.72 on 7/1/23											
min bill will increase \$.63 on 7/1/24				min bill will increase \$1.36 on 7/1/24											

City of Cresco  
 Budget Analysis  
 FYE June 30, 2025

<u>WATER:</u>	#600 Op	#602 Eq/Proj
Income	751,300	191,000
Expenses	<u>(728,300)</u>	<u>(497,000)</u> <i>\$150,000 Meter Replacem (500)</i>
Net Income	23,000	(306,000)
Est Bal 6/30/25	318,800	227,800

	24/25 Budgeted	23/24 Estimated	Increase
Billing Revenue:	670,000	585,000	15%

	23/24 Budgeted	23/24 Estimated	Overage (Shortage)
Billing Revenue:	626,000	585,000	-7%

<u>SEWER:</u>	#610 Rev	#612 Operat	#613 Eq/Proj	#614 Loan
Income	1,053,100	770,000	2,502,000	29,000
Expenses	<u>(1,001,000)</u>	<u>(769,300)</u>	<u>(2,496,000)</u>	<u>(29,000)</u>
Net Income	52,100	700	6,000	0
Est Bal 6/30/25	613,700	1,700	1,200,600	37,700

	24/25 Budgeted	23/24 Estimated	Increase
Billing Revenue:	971,000	862,500	13%

	23/24 Budgeted	23/24 Actual-Est	Overage
Billing Revenue:	925,000	862,500	-7%

CAP IMPROV: #620

Income	81,700
Expenses	<u>(1,900)</u>
Net Income	79,800
Est Bal 6/30/25	216,500

	24/25 Budgeted	23/24 Estimated	Increase
Billing Revenue:	79,800	79,900	0%

	23/24 Budgeted	23/24 Actual-Est	Shortage
Billing Revenue:	79,800	79,900	0%

YARD WASTE #670

Income	46,300 <i>(With 25 cent/mth rate increase)</i>
Expenses	<u>(146,600)</u> <i>(With Fence budgeted)</i>
Net Income	(100,300)
Est Bal 6/30/25	(3,000)

	24/25 Budgeted	23/24 Estimated	Increase
Billing Revenue:	45,000	39,000	15%

	23/24 Budgeted	23/24 Actual-Est	Shortage
Billing Revenue:	39,000	39,000	0%

	Current	4%	6%	7%	8%	10%	12%	13%	14%	15%
<b>WATER</b>										
Rate per 1,000 gal (base rate 1st 7,000 gal)	6.00	6.24	6.36	6.42	6.48	6.60	6.72	6.78	6.84	6.90
Minimum Bill (1,500 gal)	9.00	9.36	9.54	9.63	9.72	9.90	10.08	10.17	10.26	10.35
Projected Revenue	585,000	608,400	620,100	625,950	631,800	643,500	655,200	661,050	666,900	672,750

	Current	2%	4%	6%	7%	8%	9%	10%	12%	13%
<b>SEWER</b>										
Rate per 1,000 gal	10.04	10.44	10.64	10.74	10.84	11.04	11.24	11.35	11.45	11.55
Minimum Bill (1,500 gal)	15.06	15.66	15.96	16.11	16.26	16.57	16.87	17.02	17.17	17.32
Projected Revenue	862,500	897,000	914,250	922,875	931,500	948,750	966,000	974,625	983,250	991,875
(Less Aveka (876,800-\$65,500))										

**INDUSTRIAL AGREEMENT RATE (AVEKA GROUP - CRESCO FOOD TECHNOLOGIES)**

FYE 6/30/23 | FYE 6/30/24

<b>SEWER</b>		
Rate per 1,000 gal	8.55	9.23
Total Billed	179,136	44,209
Fines Paid	51,782	11,331
Other Inc(Tax,CI,YW)	13,756	1,345
<b>Annual Revenue from AVEKA (WATER)</b>	<b>44,321</b>	<b>11,273</b>
<b>Annual Revenue from AVEKA (SEWER)</b>	<b>69,277</b>	<b>20,260</b>

PLANNING AND ZONING COMMISSION

TO: CRESCO CITY COUNCIL

RE: Appointment/Reappointment

We, the Planning and Zoning Commission of the City of Cresco, recommend that the City Council

1. \_\_\_\_\_ Appoint (Name) \_\_\_\_\_

(To replace \_\_\_\_\_)

2.  Reappoint (Name) Mike Conlan

to the Planning and Zoning Commission.



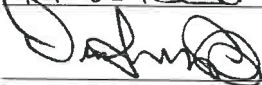
Term to run from 7-1-23 to expire 6-30-26

Contact Info: 623 2nd St E. (Address)

Cresco, Iowa

Phone: 563-547-3790 (ok to list on website?  Yes /  No)

Email: \_\_\_\_\_ (ok to list on website? Yes  No ?)

	Signed	Date
Chairman	<u></u>	<u>4-24-24</u>
	<u></u>	<u>4-24-24</u>
	<u>Kris Bank Chase</u>	<u>4-24-24</u>
	<u></u>	<u>4-24-2024</u>
	_____	_____
	_____	_____
	_____	_____

PLANNING AND ZONING COMMISSION

TO: CRESCO CITY COUNCIL

RE: Appointment/Reappointment

We, the Planning and Zoning Commission of the City of Cresco, recommend that the City Council

1. X Appoint (Name) Katie Rieks  
(To replace Vacant)

2. \_\_\_\_\_ Reappoint (Name) \_\_\_\_\_

to the Planning and Zoning Commission.

Term to run from 5-6-24 to expire 6-30-26

Contact Info: 325 4th Ave SW (Address)  
Cresco, Iowa

Phone: 641-640-0310 (ok to list on website? Yes/No) ?

Email: rieks.katie@gmail.com (ok to list on website? Yes/No) ?

	Signed	Date
Chairman	<u>Richard A. Schow</u>	<u>04/24/2024</u>
	<u>Ann He Trudt</u>	<u>4-24-24</u>
	<u>Kris Boller Omark</u>	<u>4-24-24</u>
	<u>[Signature]</u>	<u>4-24-2024</u>
	_____	_____
	_____	_____
	_____	_____



PLANNING AND ZONING COMMISSION

TO: CRESCO CITY COUNCIL

RE: Appointment/Reappointment

We, the Planning and Zoning Commission of the City of Cresco, recommend that the City Council

1.  Appoint (Name) Scott Wiley  
(To replace Brady Norman)

2.  Reappoint (Name) \_\_\_\_\_

to the Planning and Zoning Commission.

Term to run from 5-6-24 to expire 6-30-27

Contact Info: 628 3rd St W (Address)  
Cresco, Iowa

Phone: 563-547-5001 (ok to list on website?  Yes /  No) ?

Email: \_\_\_\_\_ (ok to list on website?  Yes /  No) ?

	Signed	Date
Chairman	<u>Richard A. Schow</u>	<u>4-24-24</u>
	<u>Quetta Tucker</u>	<u>4-24-24</u>
	<u>KRIS BANK OMER</u>	<u>4-24-24</u>
	<u>[Signature]</u>	<u>4-24-2024</u>
	_____	_____
	_____	_____
	_____	_____